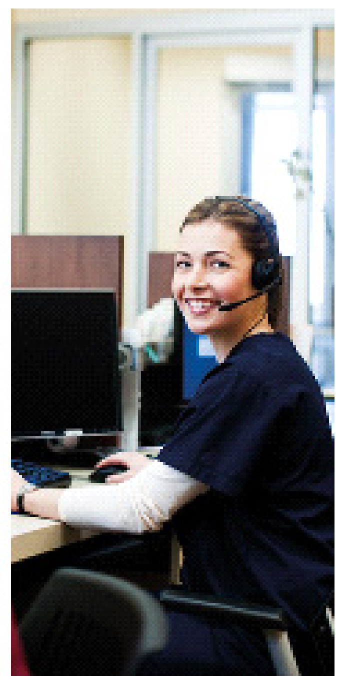
MCKESSON

McKesson Practice Interface Center 2.2

Installation and User's Guide

Business Performance Services
August 2014



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Publication date

August 2014

Produced in Cork, Ireland

Product

McKesson Practice Interface Center,

Corporate address

McKesson Corporation
5995 Windward Parkway
Alpharetta, GA 30005

404-338-6000

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Chapter 1 - McKesson Practice Interface Center

Overview

In this chapter you will learn the basics of McKesson Practice Interface Center (MPIC), including what it is and what it is designed to do. In addition, you will learn the prerequisites for using the application, as well as the components that make up the application.

MPIC is an application designed to connect different McKesson solutions and allow them to transfer data to one another and to outside organizations, such as laboratories. It is independent of any specific McKesson solutions and will, in time, have prefabricated configurations available to integrate your specific McKesson solutions. You will also have the ability to customize it.

In this chapter

Hardware requirements

CPU (Processor)	Equivalent of Intel Quad Core Xeon 1.6GHz
RAM (Memory)	8GB
Storage Array Type	RAID-1
Optical Drive	DVD-ROM
Network Card (NIC)	1Gbps (cannot be a teamed network card)
Hard Drive	At least 30GB

Software requirements

For Lytec, MPIC must be installed at the same location as your SQL server. For Medisoft, McKesson recommends that you install it on the same computer as your Advantage Database Server. It does not need to be installed on any of your workstations. Nor does it have to be dedicated.

You may use a virtual server with MPIC.

With Practice Partner 9.5.2.2

- Windows Server 2008 R2 32 or 64-bit
- Windows Server 2003 32-bit
- Windows Server 2012
- Windows 7 Professional or Ultimate
- Windows 8 Professional
- Medisoft 19 or higher or Lytec 2014 or higher
- Windows PowerShell (if you are using Windows Server 2003 32-bit)

With Practice Partner 11.0

- Windows Server 2008 R2 32 or 64-bit
- Windows Server 2012
- Windows 7 Professional or Ultimate
- Windows 8 Professional
- Medisoft 19 SP1 or Lytec 2014 SP1

With Practice Choice

- Windows Server 2008 R2 32 or 64-bit
- Windows Server 2003 32-bit
- Windows Server 2012
- Windows 7 Professional or Ultimate
- Windows 8 Professional
- Medisoft 19 or higher or Lytec 2014 or higher
- Windows PowerShell (if you are using Windows Server 2003 32-bit)

RelayHealth connections

- Windows Server 2008 R2 32 or 64-bit

- Windows Server 2003 32-bit
- Windows Server 2012
- Windows 7 Professional or Ultimate
- Windows 8 Professional
- Medisoft 19 or higher or Lytec 2014 or higher
- Windows PowerShell (if you are using Windows Server 2003 32-bit)

If you are using Medisoft 18 or Lytec 2013, you must use MPIC 2.0 or Communications Manager to interface with these other applications.

New installations of MPIC

Complete the following tasks to install MPIC.

Task	Description
Install other applications.	Install any software applications that you want to integrate, such as Medisoft Clinical, Lytec MD, or Practice Partner.
Set Administrator rights.	Make sure you have Administrator rights to the computer on which you are installing MPIC.
Review hardware and software requirements.	Review the hardware and software requirements to ensure that your system meets the requirements.
Disable Watchdog.	If the Watchdog icon appears in the System Tray. right-click the icon and select Stop. If the icon does not display in the System Tray, you do not have it installed.
Install MPIC 2.2.	Install MPIC using the instructions beginning with "Installing and upgrading MPIC" on page 13.
Configure your connection.	Configure MPIC for your connection. • For Medisoft Clinical and Lytec MD, see the instructions beginning with "Using the MPIC Control Panel" on page 27. • For RelayHealth, see the instructions beginning with "RelayHealth eScript Connection" on page 57. • For McKesson Practice Choice, see the instructions beginning with "McKesson Practice Choice" on page 67.

Upgrading MPIC

From Release 2.0 and earlier

Complete the tasks below to upgrade from Release 2.0 and earlier.

Task	Description
Capture existing settings.	1. Launch the MPIC Control Panel. 2. Click the **Settings** button, and take note of the values in the fields. 3. Click the **EMR Settings** button. Take note of the values in the fields of the EMR Settings screen.
Uninstall MPIC using Add/Remove Programs.	1. Click Start, point to All Programs, and click Control Panel. 2. Click Uninstall a program. 3. Select MPIC. You do NOT need to uninstall Mirth Connect.
Shut Down Watchdog.	If you have Watchdog installed and running, you must stop it first or it will restart services even if you stop them manually. To shut down Watchdog: 1. Check if the green Watchdog icon displays in the System Tray. 2. If so, right click the icon and select **Stop**. If it does not display in the System Tray, you do not have it installed. Be sure to restart Watchdog after the installation is complete.
Install MPIC 2.2.	Install MPIC using the instructions beginning with "Installing and upgrading MPIC" on page 13.
Create Database.	Create the database for MPIC using the instructions beginning with "Database creation" on page 16. IMPORTANT: You MUST recreate your database. Your old database may appear to be present and may appear to work. However, it is using old channels for Mirth.

Task	Description
Launch Mirth and restore configuration.	Launch Mirth using the instructions beginning with “Configuring Mirth” on page 20. IMPORTANT: Although you will not need to create a user for Mirth, you MUST restore the default configurations for Mirth. This will ensure that you are using the newest channels.
Reconfigure MPIC using the settings you noted in “Capture Existing Settings” above.	Reconfigure MPIC with your previous settings using the instructions beginning with “Creating a connection” on page 31.

From Release 2.1

Complete the tasks below to upgrade from Release 2.1.

Task	Description
Uninstall MPIC using Add/Remove Programs.	1. Click Start, point to All Programs, and click Control Panel. 2. Click Uninstall a program. 3. Select MPIC. You do NOT need to uninstall Mirth Connect.
Shut Down Watchdog.	If you have Watchdog installed and running, you must stop it first or it will restart services even if you stop them manually. To shut down Watchdog: 1. Check if the green Watchdog icon displays in the System Tray. 2. If so, right click the icon and select **Stop**. If it does not display in the System Tray, you do not have it installed. Be sure to restart Watchdog after the installation is complete.
Install MPIC 2.2.	Install MPIC using the instructions beginning with "Installing and upgrading MPIC" on page 13.

Components that are installed

MPIC installs several components that it uses to connect McKesson solutions. MPIC will not reinstall any components that are already installed. The first four components were developed and are supported by external vendors. MPIC will not uninstall or update these components and McKesson is not responsible for their support. The final component is updated by McKesson and is uninstalled if you uninstall MPIC.

Component	Description
.NET Framework 4.0	This is a software framework designed by Microsoft that contains many libraries of files that allow programs to communicate with one another.
SQL 2008 R2 Express SP1	This is a database engine that allows you to create databases. In this case, the database used by MPIC to store settings and data is an SQL database. SQL Express 2008 will run side by side with other versions of SQL. SQL Express is for Medisoft installations only. If you are using Lytec, MPIC will use the existing Lytec SQL instance.
Java Runtime	This program contains many files that allow websites and other applications to function correctly. Java must be installed so that Mirth Connect will run correctly. For more information on Mirth Connect, see “Mirth Connect” on page 119. Version 7.0.170 is installed with MPIC. This is the supported version of Java. Do not upgrade from this version. For steps to disable automatic updates of Java, see “Java Upgrades” on page 14.
Mirth Connect	This program contains the files that tell the system what data to transmit. Version 2.2.1.5861 is installed with MPIC. This is the supported version of Mirth Connect. Do NOT upgrade from this version.
MPIC Control Panel	This application starts and stops the MPIC service.

Component	Description
MPIC Service	This program does all of the transfer of data from application to application. It will run all of the time once it is started. Also, it will monitor any changes to data and handle the transfer.

Currently-supported connections

Currently-supported connections for MPIC are as follows:

Connection	Direction of Data Flow	More Information
Medisoft to Medisoft Clinical/Practice Partner	Bi-directional	To set up this connection, see "Configuring a connection" on page 31.
Lytec to Lytec MD/ Practice Partner	Bi-directional	To set up this connection, see "Configuring a connection" on page 31.
Medisoft to RelayHealth	Uni-directional: from Medisoft to RelayHealth only	You can set up this connection either in conjunction with a connection to Medisoft Clinical or as a stand alone connection. See "RelayHealth eScript Connection" on page 57.
Lytec to RelayHealth	Uni-directional: from Lytec to RelayHealth only	You can set up this connection either in conjunction with a connection to Lytec MD or as a stand alone connection. See "RelayHealth eScript Connection" on page 57.
Medisoft to McKesson Practice Choice	Uni-directional: from Medisoft to Practice Choice only Note: Billing data is sent from Practice Choice to Medisoft behind the scenes.	To set up this connection, see the McKesson Practice Choice Demographic and Billing Interface Guide for VAR at https://socialkb.mckesson.com/var-central/Medisoft%20Documentation For the configuration of MPIC only, see "McKesson Practice Choice" on page 67.
Lytec to McKesson Practice Choice	Uni-directional: from Lytec to Practice Choice only Note: Billing data is sent from Practice Choice to Lytec behind the scenes.	To set up this connection, see the McKesson Practice Choice Demographic and Billing Interface Guide for VAR at https://socialkb.mckesson.com/var-central/Lytec%20Documentation. For the configuration of MPIC only, see "McKesson Practice Choice" on page 67.

Support for multiple connections

MPIC supports connections between multiple practices and multiple EMRs. However, each individual practice is only permitted to connect to a single EMR.

The diagram (***Figure*** 1 on page 11) shows the three basic MPIC configurations. At the top is a client workstation connecting one practice to one EMR; the middle shows one client workstation connecting two practices to two EMRs; the bottom shows one client workstation connecting one practice to a single EMR plus a connection to RelayHealth.

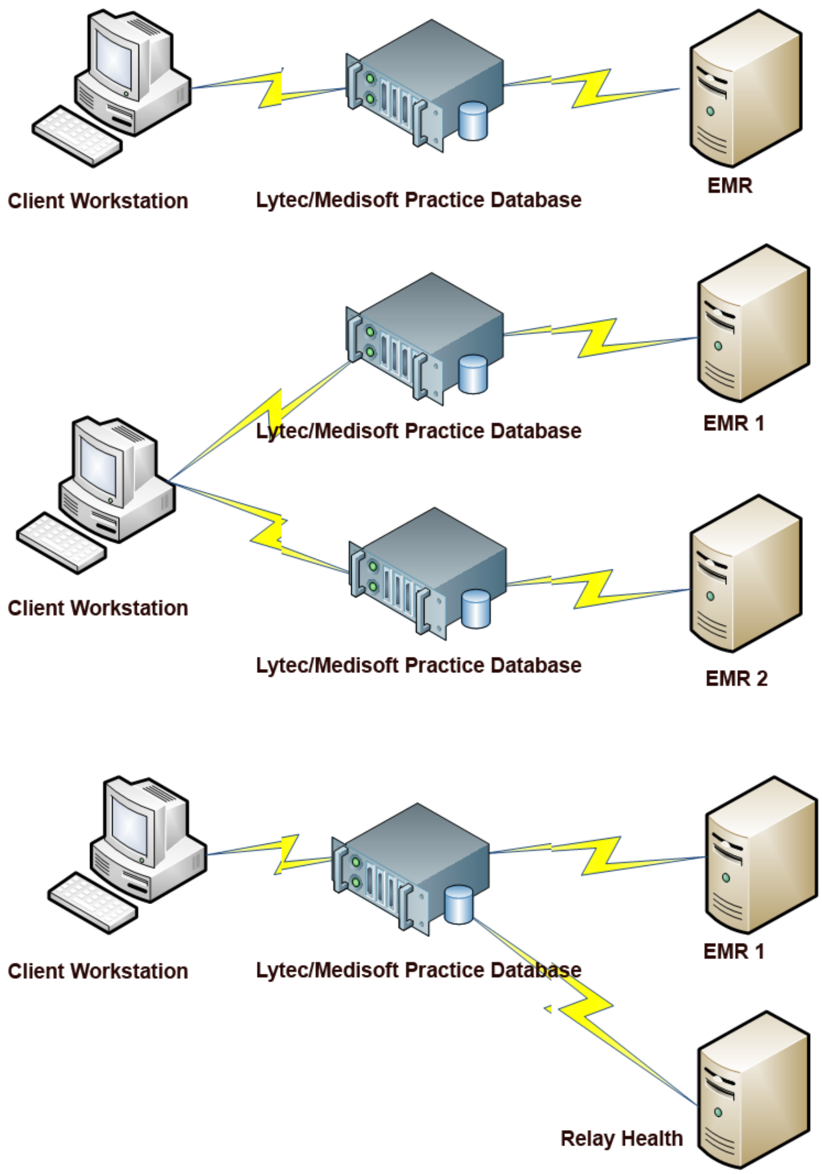

Figure 1. MPIC configurations

Note: MPIC will be installed on the server where Medisoft/Lytec is installed.

Chapter 2 - Installing and Configuring MPIC

This chapter discusses how to install, configure, and start MPIC.

In this chapter

Installing and upgrading MPIC

Note: You must have administrator rights on the computer where MPIC is installed to open and use the MPIC Control Panel.

The steps below are the same if you are upgrading or completing a new install. If you are upgrading, refer to "Upgrading MPIC" on page 5 to ensure you have completed all necessary steps before proceeding to installation.

The installation will load the components that MPIC needs to run (see "Components that are installed" on page 8 for more information).

1. Download and run the appropriate installer from the following table:

Version	URL
Medisoft 32-bit	http://www.medisoft.com/MPIC/V2/MPIC-Setup-32bit-2.2.2.32.exe
Medisoft 64-bit	http://www.medisoft.com/MPIC/V2/MPIC-Setup-64bit-2.2.2.32.exe
Lytec 32-bit	http://www.lytec.com/MPIC/V2/MPIC-Setup-32bit-2.2.2.32.exe
Lytec 64-bit	http://www.lytec.com/MPIC/V2/MPIC-Setup-64bit-2.2.2.32.exe

2. The McKesson Practice Interface Center Setup screen appears.

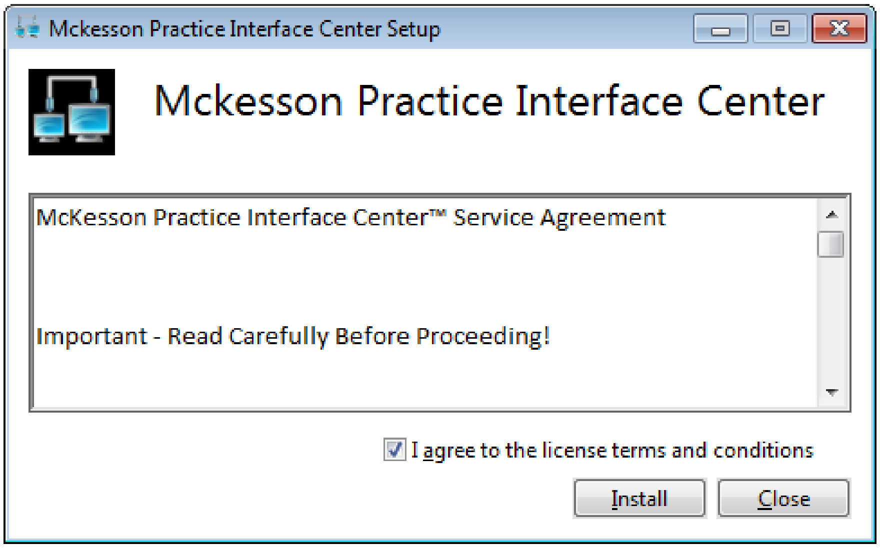

Figure 2. McKesson Practice Interface Center Setup screen

3. Select the **I agree to the license terms and conditions** check box. if you already have applications like .NET Framework 4.0 installed, you might not see all of the screens in this installation.
4. Click the **Install** button. Allow the installer to complete its operation. The Setup Successful screen appears.

If you are installing Lytec 2015 with SQL Server 2012, you may see red text flash quickly in a Command/DOS window. Disregard the message.

5. Click the **Close** button.

If you are using Medisoft, this installation will install SQL 2008 R2 Express SP1. If you need to access the database and configuration, the default password is $Mpic2012.

Java Upgrades

Version 7.0.170 is installed with MPIC. This is the supported version of Java. Do not upgrade from this version. Follow these steps to disable automatic updates of Java:

If you are running a 64-bit operating system, you may not see an Update tab. In this case, no action is necessary because Java does not support automatic updates for your system.

1. Click Start and then Control Panel. The Control Panel appears.
2. Click Programs. The Programs screen appears.
3. Click the Java icon. The Java Control Panel appears.

4. Click the Update tab.

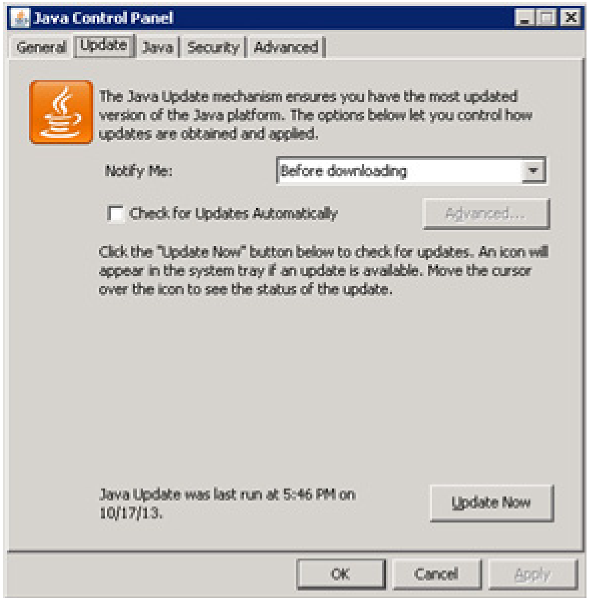

Figure 3. Java Control Panel screen

5. Clear the check box for Check for Updates automatically.
6. Click the **OK** button.
7. Close the Control Panel.

Configuration and launching

Perform the following steps if you are installing MPIC for the first time, OR if you are upgrading from release 2.0.

If you are upgrading from release 2.1, your installation is complete. Make sure that the MPIC service has restarted.

Database creation

1. On the desktop, double-click the MPIC icon. You may see the following message. If you see this message, click the **OK** button to close it.

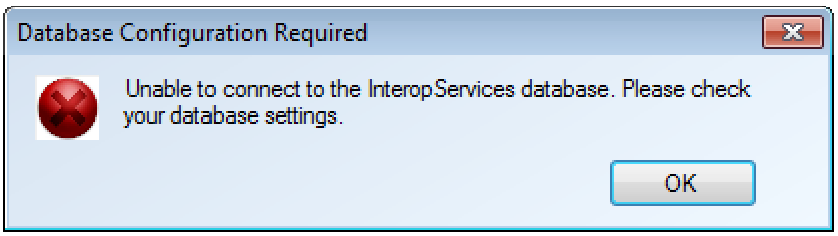

Figure 4. Error message

If you do not see this message, start MPIC and click the Database Settings button on the MPIC Control Panel.

2. Click the **OK** button. The MPIC Database Settings screen appears. For more information on this screen, see "MPIC Database Settings screen" on page 55.

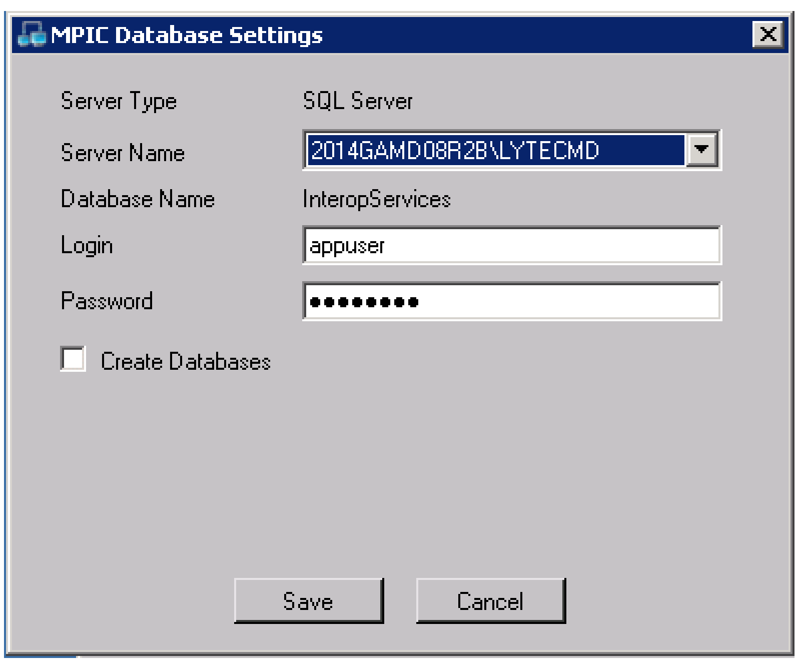

Figure 5. MPIC Database Settings screen

This will display any existing SQL instances in the Server Name field.

3. Select the appropriate SQL instance in the Server Name field.
    - If you are using Lytec, the existing Lytec instance (LYTECMD) will appear in the Server Name drop-down field.
    - If you are using Medisoft, you will see the MPIC instance in the Server Name drop-down field.
4. Enter the Login and Password. The default login is **appuser** and the password is **password**.
5. Select the Create Databases check box.

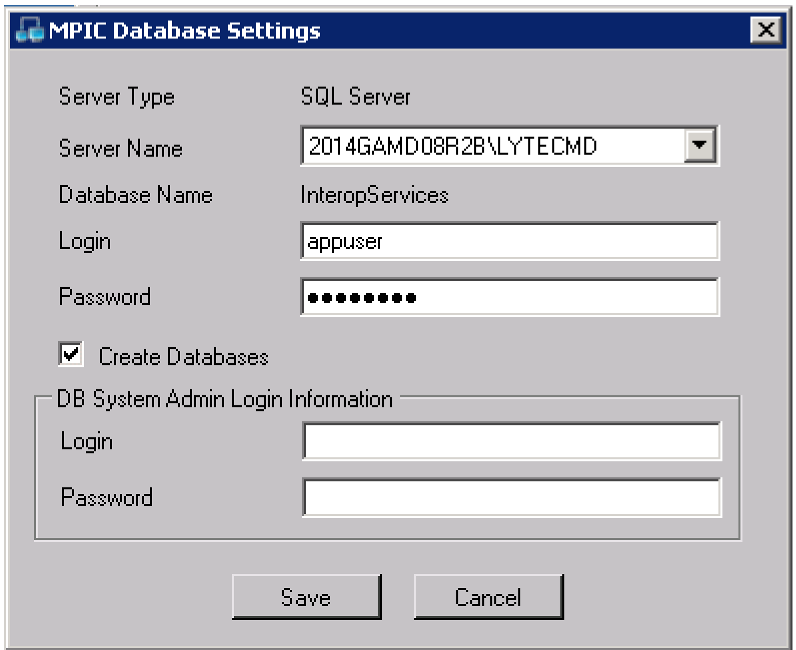

Figure 6. MPIC Database Settings screen

6. Enter the Login and Password.
    - If you are using Lytec, use the login and password that you would use on the Specify Default SQL Credentials screen.
    - If you selected the MPIC instance, the default login is sa and the password is $Mpic2012.
7. Click the **Save** button. You will see a console screen appear briefly. You will see a console screen appear briefly. The Information screen appears, showing that your database was created.

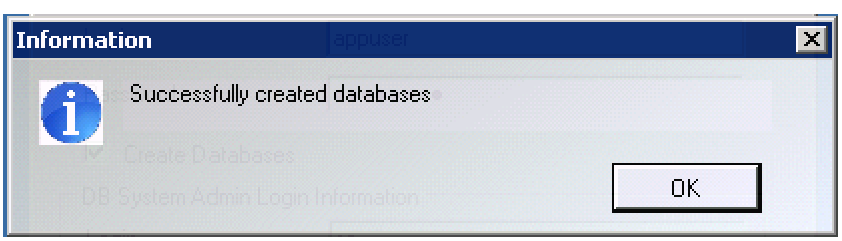

Figure 7. Information screen

8. Click the **OK** button. The Settings Saved screen appears, showing that the MPIC database settings were saved.

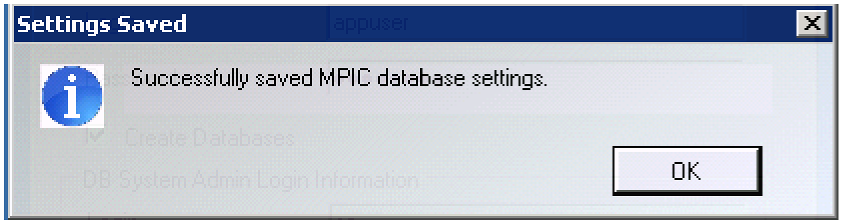

Figure 8. Settings Saved screen

9. Click the **OK** button. The Settings Saved screen appears, showing that the Mirth database settings were saved.

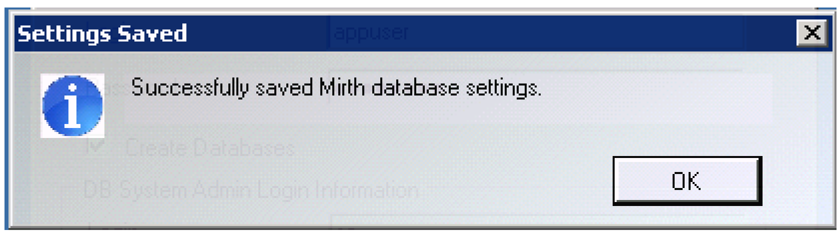

Figure 9. Settings Saved screen

10. Click the **OK** button. The MPIC Control Panel appears. For more information on the Control Panel and the buttons that are available, see “The MPIC Control Panel” on page 27.

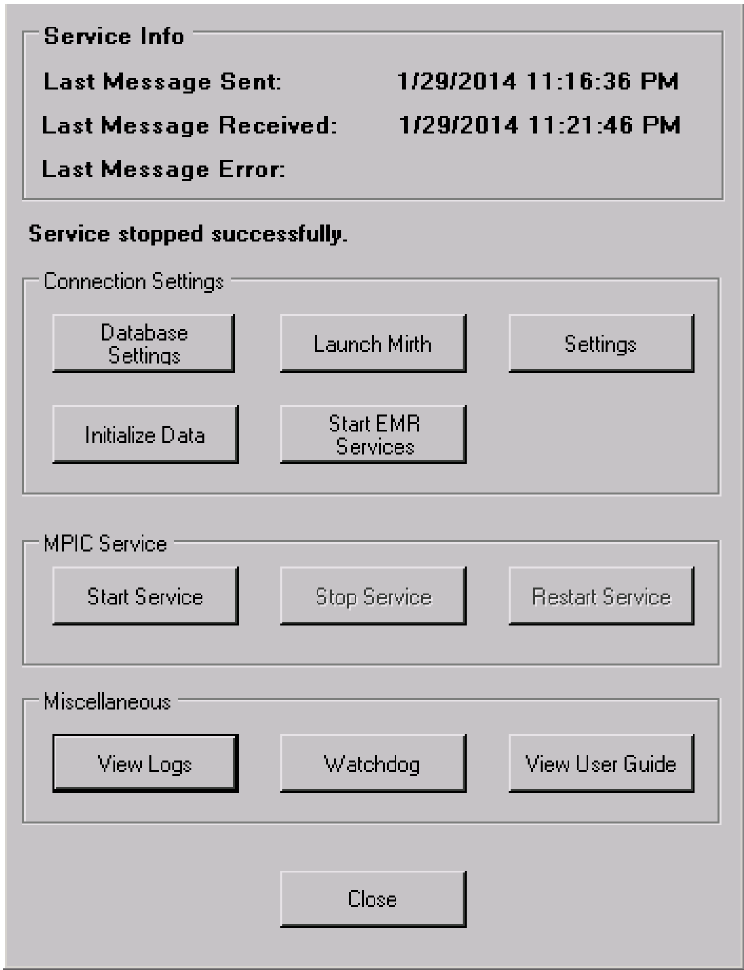

Figure 10. MPIC Control Panel

Configuring Mirth

MPIC installs the Mirth channels that it requires to run. Do not edit them.

1. Click the **Launch Mirth** button on the MPIC Control panel (see ***Figure*** 10 on page 20). This will start the Mirth Connect Server Manager application.The icon appears in the System Tray.
2. Right-click the Mirth Connect icon in the System Tray and select **Launch Administrator.** A download screen appears. When it is complete, you will see the Mirth Connect Administrator Login screen.

If you receive a message to upgrade Java, click Later. Do NOT upgrade the version of Java.

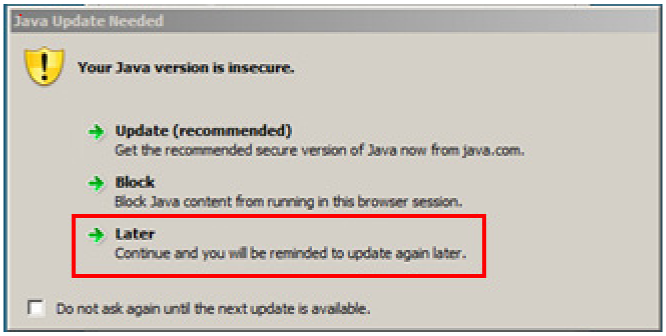

Figure 11. Java Update Needed screen

3. Enter **admin** for both the Username and Password.

Figure 12. Mirth Connect Administrator Login screen

4. Click the **Login** button.

5. On the Welcome to Mirth Connect screen, enter **admin** in the Username, New Password, and Confirm New Password fields. Do NOT change the Username or Password. Fields with an * are required.

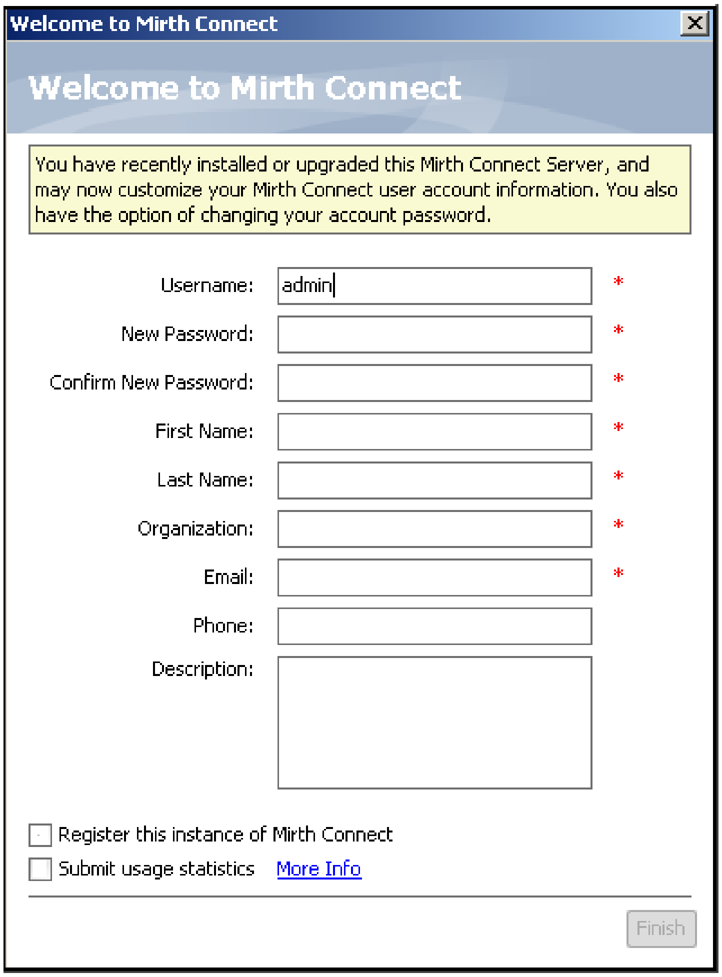

Figure 13. Welcome to Mirth Connect screen

6. Click the **Finish** button. The Dashboard screen appears.

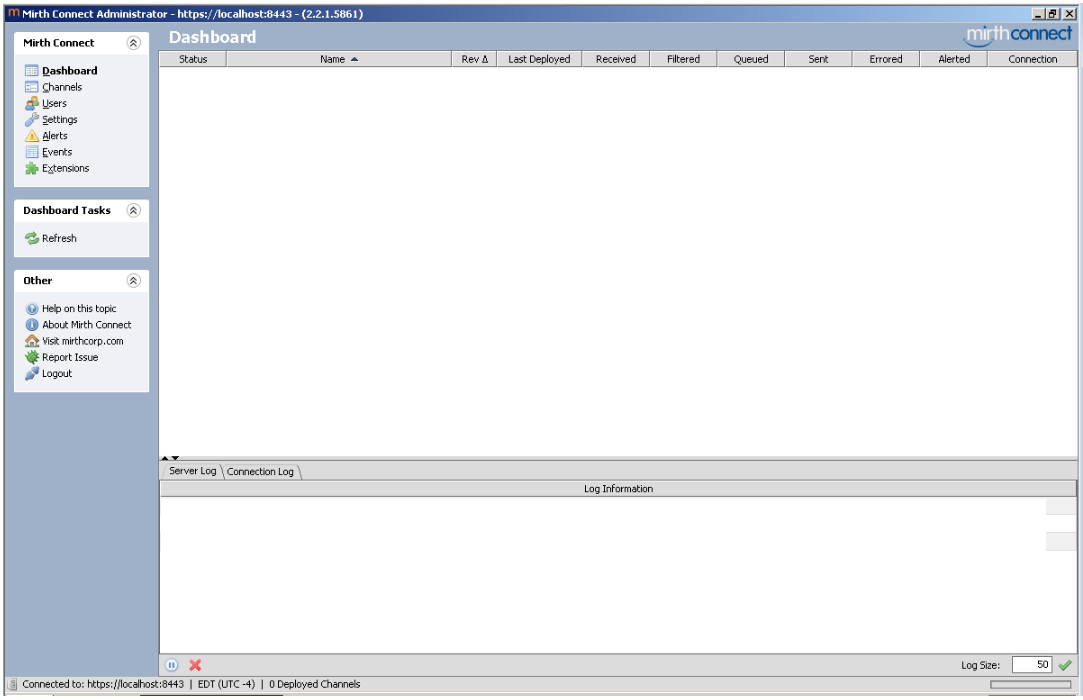

Figure 14. Mirth Connect Dashboard

7. Click **Settings**. The Settings screen appears.

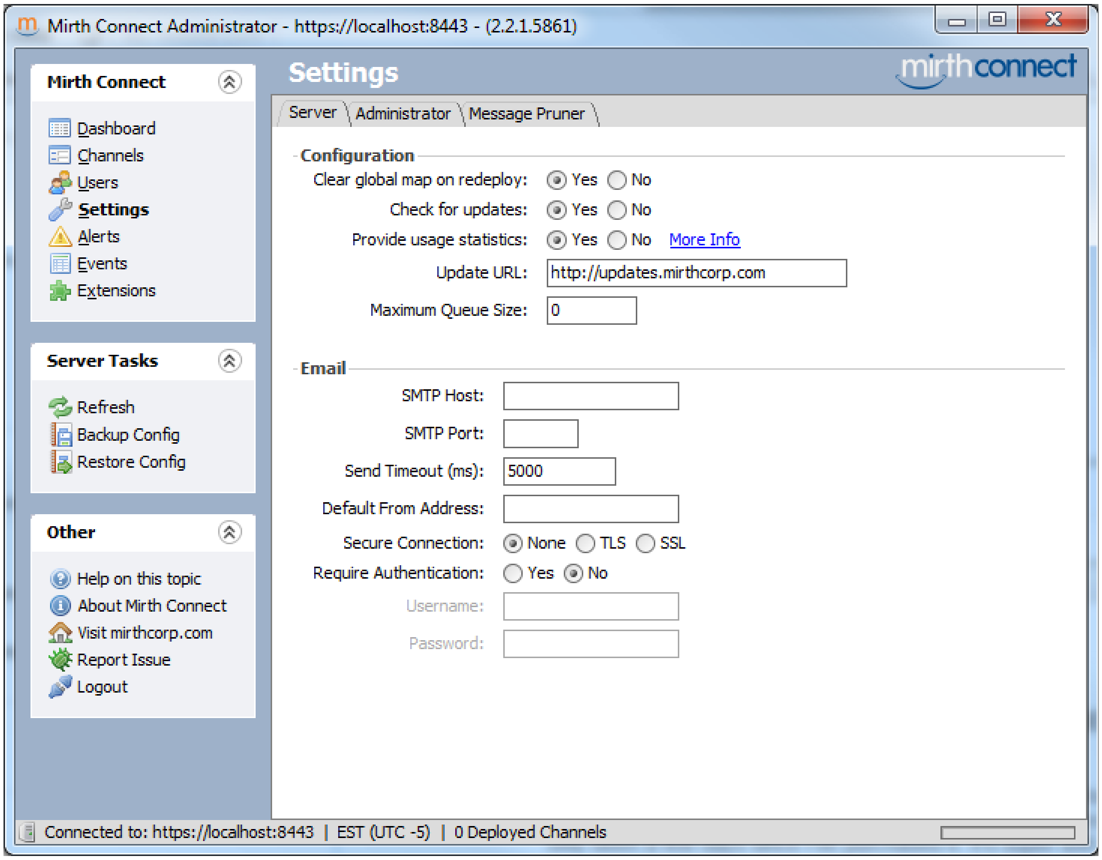

Figure 15. Mirth Settings screen

8. Click **Restore Config** in the Server Tasks section of the screen. The Open screen appears.

Warning: if you are upgrading and have custom channels created, export these channels before restoring the default configurations. Restoring the defaults will overwrite any existing channels. After you restore the defaults, import your custom channels.

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9. Navigate to the **C:\Program Files\Mckesson\Mckesson Practice Interface Center\Mirth** folder.

10. Highlight defaultconfig.xml.

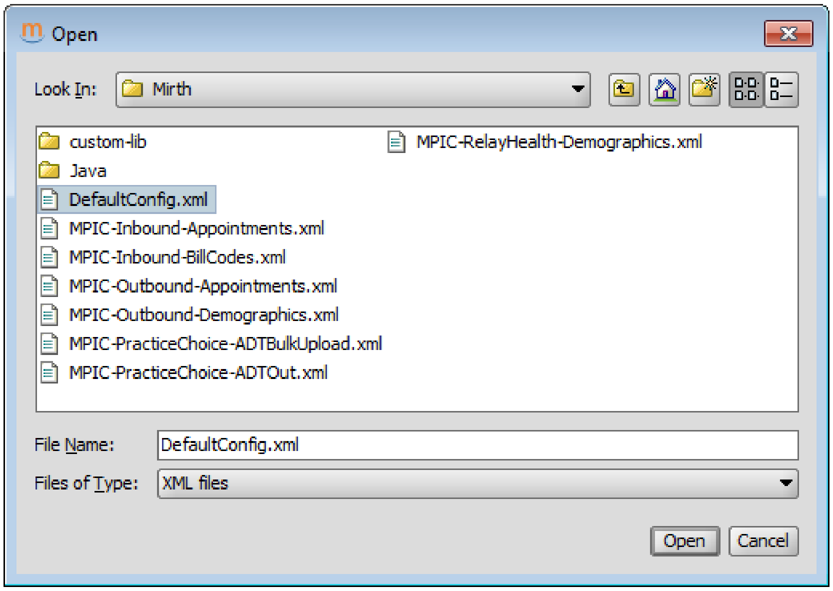


Figure 16. Open screen

11. Click the **Open** button.
12. Click the **Yes** button on the Select an Option screen.

13. Close Mirth Connect Manager.
14. Verify that HL7 triggers are enabled in Medisoft or Lytec.

If you are using...	follow these steps...
Medisoft	1. On the File menu, click **Program Options**. The Program Options screen appears. 2. Click the General tab. 3. Verify that the Enable HL7 Triggers check box is selected on the General tab.
Lytec	1. On the Admin menu, click **Preferences**. The Preferences screen appears. 2. Click the General tab. 3. Verify that the HL7 Trigger Enable check box is selected on the General tab.

15. You must first understand the MPIC Control Panel buttons and their functionality. To continue the installation and configuration steps, proceed to “Configuring a connection” on page 31 to complete the configuration.

For issues with troubleshooting, see the MPIC Troubleshooting Guide at https://socialkb.mckesson.com/var-central/mpic_troubleshooting_guide.

Chapter 3 - Using the MPIC Control Panel

Use the MPIC Control Panel to start and stop the MPIC service, create a new connection, change existing connections, and view any errors that occur.

In this chapter

The MPIC Control Panel

To view the MPIC Control Panel:

- On the Desktop, double-click the MPIC icon. The MPIC Control Panel appears.

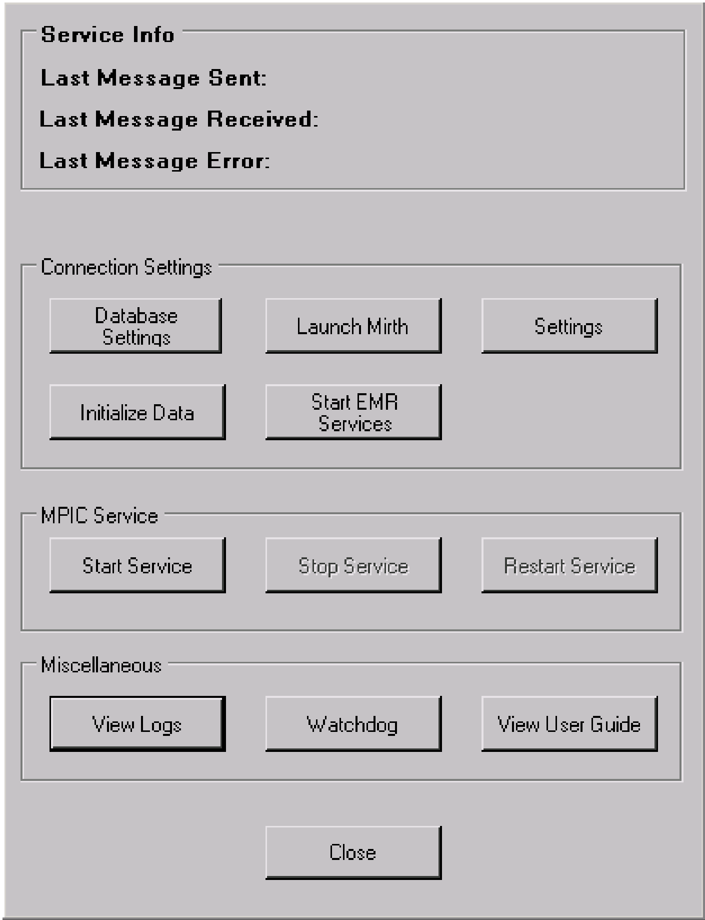


Figure 17. MPIC Control Panel

The following table summarizes the fields and buttons that are available.

Field/Button/Link	Description
Last Message Sent	This reflects when the last message (data transfer) was sent from the practice management application to the EMRs for all connections. If messages have not been sent for some time, there is likely an error. You can use the logs to identify and correct the error. For more information on the logs, see "Viewing logs" on page 43.
Last Message Received	This reflects when the last message (data transfer) was received from the EMRs by the practice management application for all connections. If messages have not been received for some time, there is likely an error. You can use the logs to identify and correct the error. For more information on the logs, see "Viewing logs" on page 43.

Field/Button/Link	Description
Last Message Error	This reflects when the last error message occurred for all connections. Types of errors include lost connectivity in the network and invalid data. If there is an error, use the logs to identify the error so you can fix it. For more information on the logs, see “Viewing logs” on page 43.
Database Settings	Click to open the Database Settings screen. Use this screen to create a new SQL database for MPIC to use. Lytec users may use this screen to use the existing Lytec database for MPIC. For more information, see “MPIC Database Settings screen” on page 55.
Launch Mirth	Click to launch the Mirth Connect Server Manager. The icon for this application will appear in the System Tray. For more information on the Mirth Connect Server Manager, see “Configuration and launching” on page 16.
Settings	Click to open the Settings screen. For more information on this screen, see “Settings screen” on page 32. This button will be disabled if there is no MPIC Database. You will create this database using the MPIC Database Settings screen. For more information, see “MPIC Database Settings screen” on page 55.
Initialize Data	Click to open the Initialize Data screen on which you can change the settings for the types of practice records that will be transferred when you create the connection and perform the initial data transfer. For more information on this screen, see “Initialize Data screen” on page 37. This button will be disabled until there is a connection type. If you are upgrading from an earlier version of MPIC and MPIC is successfully transmitting data, you do NOT need to perform another initialize data for the practice.
Start EMR Services	Click to launch the Demographics/Scheduling Interface, which imports demographic and appointment scheduling data from the practice management system to the EMR. as well as the BillCodes application. If these applications are already running, MPIC will stop them and then restart them. Clicking this button will start the interface only for the computer on which MPIC is installed. If you have connections to remote servers, you must manually start the EMR services from those servers. This button will not launch either application until you have created a connection, In addition, it will be disabled unless your connection is for Medisoft Clinical or Lytec MD.

Field/Button/Link	Description
Start Service	Click to start the MPIC service for all connections. When the service is started, data transmission between applications will begin. Data will be transmitted behind the scenes. Once the service is started, this button will be disabled.
Stop Service	Click to stop the service for all connections. This will stop data transmission.
Restart Service	Click to restart the service after you manually stop it. If you make changes to the settings while the service is running, the service will automatically stop and restart when you are finished making changes.
View Logs	Click to open the View Logs screen. For more information on the logs, see "Viewing logs" on page 43.
Watchdog	Click this button to launch Watchdog, an application that monitors processes and services running on the server for Medisoft Clinical and Lytec MD. If Watchdog is not installed, you will receive a message. To learn more about Watchdog, use the following link to access documentation: Medisoft: https://socialkb.mckesson.com/var-central/Medisoft%20Documentation Lytec: https://socialkb.mckesson.com/var-central/Lytec%20Documentation
View User Guide	Click to view the MPIC Installation and User's Guide. You must have Adobe Reader installed to view the guide.
Close	Click to close the MPIC Control Panel screen.

Configuring a connection

Initial configuration of an interface connection involves several steps: create the connection, select applications and types of data to transfer, and start the service. You can create multiple connections with MPIC. Use the table as an overview of the steps to take.

Action	Processes to complete
Create an interface connection	Create the connection (see "Creating a connection" on page 31) Initialize Data (see "Initializing data" on page 36).
Update an existing interface connection	Click Settings and update the connection (see "Creating a connection" on page 31. The MPIC service will stop and restart automatically.
Add another connection	Click Settings and then the New button. Enter a new Connection Name and then complete the fields on the Settings screen (see "Adding another connection" on page 41).
Update Xfire, "library" files (providers, facilities, procedure codes, diagnosis codes) Initial load of patients and appointments	Initialize Data (see "Initializing data" on page 36).

Creating a connection

Use these steps to create a connection, specifying the applications for the interface, entering basic practice information, and selecting what types of data will be transmitted behind the scenes.

1. Double-click the MPIC icon on the desktop. The MPIC Control Panel appears.

2. Click the **Settings** button. The Settings screen appears. Initially, the screen will be blank. ***Figure*** 18 on page 32 shows you a screen configured for Medisoft Clinical.

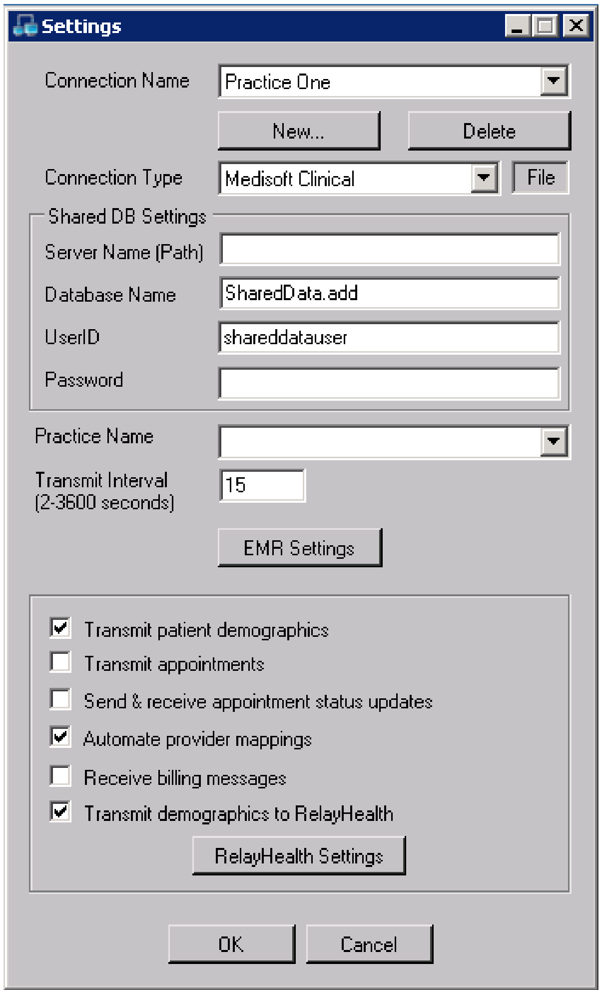


Figure 18. Settings screen

Field/Button/Link	Description
Connection Name	Use this drop-down list to select a connection. Connection Names are added when you click the New button and add a new connection.
New	Click this button to open the Create New Connection screen on which you can add a new connection. For more information, see "Create New Connection screen" on page 51.

Field/Button/Link	Description
Delete	Select this button to delete the existing connection and all background information on the connection. You will receive a warning prior to the deletion of the connection. This button will be disabled if there is no existing connection. Note: You must click the OK button on the Settings screen to complete the deletion of the connection.
Connection Type	Select a connection type from the drop-down list. The list will include all types currently available. What you select here depends on what two applications you want to connect. The connection contains hard-coded information specifically designed to enable the two applications to transmit data to one another. Depending on your selection here, the options on the Settings screen will change. Some check boxes will be hidden.
Server Name (Path)	Enter the path of the server that MPIC is installed on.
Database Name	Use this to enter the name of the database.
User ID	Enter the user ID for the administrative database.
Password	Enter the user Password for the administrative database. The default password for Medisoft is AndPassword.
Practice Name	Select the appropriate practice from the drop-down list.
Transmit Interval (2-3600 seconds)	Use these fields to specify the amount of time in between transmissions of data. The default, recommended value is 30. The transmitting features use this option but the syncing features do not.
EMR Settings	Use this to open the Folders screen or the Practice Choice Settings screen. You must set up folders before you can perform a sync. For more information, see “Folders screen (Medisoft Clinical/Lytec MD only)” on page 51. If you are setting up a connection, you will need to complete the fields on the Practice Choice Settings screen. For more information, see “McKesson Practice Choice” on page 67.

<table>
<tr><th>Field/Button/Link</th><th>Description</th></tr>
<tr><td>Transmit patient demographics</td><td> Select this check box if you want to transmit demographic information for new patients or changed information from the practice management system to the EMR. This includes all information that is common to the practice management system and EMR. For more information on what data is transmitted for each connection, see “Transmitted Information” on page 77. Selecting this check box will enable the transmission of patient demographics behind the scenes after you click Start Services on the MPIC Control Panel. Before you start the service, perform the initial synchronization (load) on the Initialize Data screen (see “Initialize Data screen” on page 37). </td></tr>
<tr><td>Transmit appointments</td><td> Select this check box to transmit appointment information from the practice management system to the EMR. This includes all pertinent information for the appointment, such as date, time, and length. Selecting this check box will enable the transmission of appointments behind the scenes after you click Start Services on the MPIC Control Panel. Before you start the service, perform the initial synchronization (load) on the Initialize Data screen (see “Initialize Data screen” on page 37). </td></tr>
<tr><td>Send and receive appointment status updates</td><td>Select this check box if you want to transmit changes to the status of appointments that are made in your applications. This is a bi-directional transfer.</td></tr>
<tr><td>Automate provider mappings</td><td> Select this check box if your providers do not exist in the EMR and you want their information transmitted to the EMR. CLEAR this check box if either of the following situations exist: You have a one-to-many relationship for your providers. That is, you have a single record for a particular provider in the practice management system but have more than one record for the same provider in the EMR (for instance, that provider works out of several locations). If you enable this feature and use it in this situation, you jeopardize accuracy of appointments sent from the practice management system to the EMR, the provider associated with a patient, and possibly the provider assigned to charges coming in from the EMR. For more information on provider mapping, see “Automate Provider Mapping” on page 109. </td></tr>
</table>

Field/Button/Link	Description
Receive billing messages	Select this check box to receive transactions/charges from the EMR application. For Medisoft, transactions received will appear on the Unprocessed Charges screen. For Lytec, charges received will appear on the Pending Transactions screen.
Transmit Demographics to RelayHealth	Select this check box if you are going to use MPIC to send demographic information for new patients or edited patient records to RelayHealth. When you select this check box, the RelayHealth Settings button appears. You can set up the RelayHealth connection at the same time that you create your connection for Medisoft or Lytec or you can return to this screen later to set it up. Select this option ONLY if you are setting up a connection to RelayHealth in addition to setting up a connection for Medisoft Clinical/Lytec MD. If you are setting up a RelayHealth connection only, use the option in the Connection Type field. For detailed instructions on setting up the connection to RelayHealth, see "RelayHealth eScript Connection" on page 57.
RelayHealth Settings	Use this button to open the RelayHealth Settings screen. For more information, see "RelayHealth Settings screen" on page 53. This button appears only if you selected Transmit Demographics to RelayHeath.
OK	Use this to save changes to the Settings screen and close the screen.
Cancel	Use this to cancel any changes made to the Settings screen.

3. Click the **New** button. The Create New Connection screen appears.

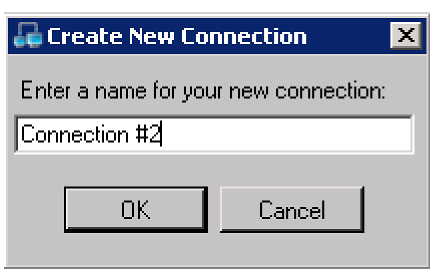


Figure 19. Create New Connection screen

4. Enter the name for your new connection.
5. Click the **OK** button.

6. On the Settings screen, select a connection type option from the drop-down menu. The interface contains various default settings used for the starting point for a connection. These settings help establish settings for one or more connections. When you select the interface many of the fields on this screen will be filled automatically.

   Depending on your selection here, the fields and options on the Setting screen will change.

7. Complete the other fields on this screen as necessary, making sure that you select the correct Practice Name.

8. If you are setting up a connection to RelayHealth at this time, select the Transmit Demographics to RelayHealth check box.

9. If you are setting up a connection to RelayHealth at this time, click the **RelayHealth Settings** button and enter the information you received from RelayHealth on the RelayHealth Settings screen. For more information, see “RelayHealth Settings screen” on page 53. Make sure you enter the correct Source Provider IDs and RelayHealth Provider IDs for each of your providers.You can find your provider IDs in Medisoft or Lytec and RelayHealth will provide your Relay Health Provider IDs when you sign up.

10. Click the **OK** button.

Initializing data

If you are upgrading from an earlier version of MPIC and MPIC is successfully transmitting data, you do NOT need to perform another initialize data for the practice.

Use these steps to perform an initial synchronization of up to four different types of records, as well as an initial “load” of patients and appointments for a new EMR.

This screen is only for an initial data transfer or occasional transfers of data if you add new providers, facilities, procedure codes, or diagnosis codes. In addition, it is only for an initial, one time transfer of patient and/or appointment records from the practice management system to the EMR. Once this initial “load” is made, MPIC will automatically transfer appointments and patients behind the scenes after you click Start Services on the MPIC Control Panel. Just make sure you have selected the **Transmit patient demographics** and **Transmit appointments** check boxes on the Settings screen (see “Settings screen” on page 32).

1. On the MPIC Control Panel, click the **Initialize Data** button. The Initialize Data screen appears.

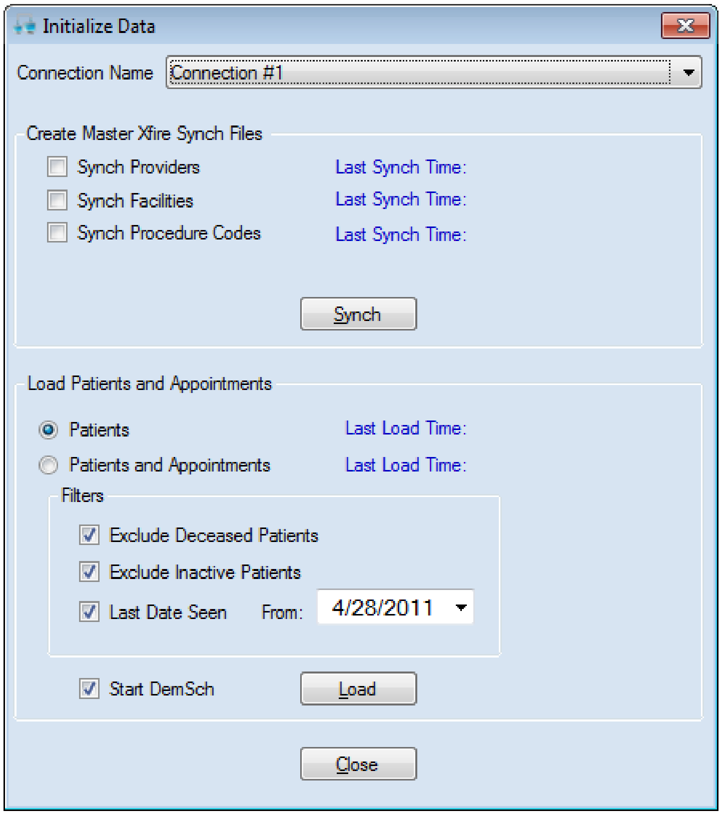


Figure 20. Initialize Data screen

Field/Button/Link	Description
Connection Name	Select the connection that you want to synch data for.
Synch Providers	Select this check box if you want to send provider information from the practice management application to the EMR. This is enabled when Automate Provider Mapping is selected on the Settings screen,. When you synch providers, MPIC will attempt to find a provider record in the EMR that matches the one being sent. If it does, it will automatically map the providers. If not, it will create a new provider record in the EMR. If Automate Provider Mapping is cleared on the Settings screen, you cannot send providers to the EMR and this check box will be disabled. This field applies only if you are connecting to Medisoft Clinical and Lytec MD.

Field/Button/Link	Description
Synch Facilities	Select this check box if you want to send facility information from the practice management application to the EMR. This field applies only if you are connecting to Practice Partner.
Synch Procedure Codes	Select this check box if you want to send procedure code information from the practice management application to the EMR. This field applies only if you are connecting to Practice Partner.
Last Synch Times	These date and time stamps show the last synch time for all connections for each type of information.
Synch	Clicking this will launch XFire Demographics to send the data from the practice management application to the EMR based on the settings you selected. If the folders for this connection are located on a remote server, MPIC will display the Enter Remote Login Information screen and prompt you for credentials for the remote server, and attempt to launch XFire Demographics on the remote server. For more information on the Enter Remote Login Information screen, see "Enter Remote Login Information screen" on page 56. Use this only if any of this information has changed in the practice management system and you need to update the EMR. The EMR will check each record. If it does not exist in the EMR, it will be added. If it does exist, it will not be duplicated. This field applies only if you are connecting to Practice Partner.
Patients	Select this button if you want to send the demographic data on patients to your EMR. This will include both active and inactive patients, unless you chose to use the Exclude Inactive Patients filter.
Patients and Appointments	Select this button if you want to send all patient and appointment data to your EMR.
Exclude Deceased Patients	Select this check box if you want to exclude deceased patients from your initial transfer of data. MPIC will look for a date in the date of death field in the patient's record. If the field is populated, the record will not be transferred to the EMR.
Exclude Inactive Patients	Select this check box if you want to exclude patients who have been marked inactive in the practice management application.

Field/Button/Link	Description
Date Last Seen	Select this check box if you want to limit the transfer of patient records based on the last seen date. The date is based on either the appointment date or the last Date of Service. If you select this option, enter a date in the From field.
From	Specify a beginning appointment date for patient records to transfer. Records of patients who had an appointment after this date will be sent in the initial transfer of data.
Start DemSch	Clear this check box if you do not want DemSch to start automatically when you click the Load button.
Load	Clicking this will send the patient and/or appointment records to the EMR. Use Load only to perform an initial “load” of patient and/or appointment data into a new EMR, one that has no patient or appointment records in it. This initial load is one time only. When you start the service, patient and appointment records will be updated behind the scenes. Note: when you click Load, MPIC will clear the HL7trigger table.
Close	Use this to close the Initialize Data screen. Your changes will be saved.

2. Select the connection you want to initialize data for in the Connection Name field.
3. Select the check boxes for the options in the Create Master Xfire Synch Files section.
4. Click the **Synch** button. An hourglass will appear showing the progress of the sync. When the sync is complete, the Last Synch time fields will be updated.

   This will send the types of data you selected to the EMR. Records that do not exist in the EMR will be added. Those that exist will be updated during the synchronization.

   You must sync providers before loading patients.

5. If the EMR is new and there are no patient or appointment records, select any filters you want to use when the initial transfer of patient and/or appointment data takes place.
6. Select either **Patients** or **Patients and Appointments**.
7. Click the **Load** button. The Send All Records screen appears, showing you the progress in transferring patients and/or appointments.

   When the process is complete, all patients and/or appointments will be sent to the EMR. Depending on the number of patients and appointments, as well as your filter selections, this transmission could take some time. The Last Load Time will be updated on the Initialize Data screen.

   Clicking View Log will open the log. For more information, see “Viewing logs” on page 43.

8. Close the Initialize Data screen.

9. Double-click the MPIC icon on the desktop. The MPIC Control Panel appears.
10. Click **Start Services**. Now, MPIC will continually monitor changes in patient information and appointments and transmit these changes between applications behind the scenes.

You can modify Watchdog to stop and restart the MPIC Service. For steps to do so, see "Modifying Watchdog for MPIC" on page 115.

Adding another connection

You can have multiple connections for MPIC, but only one connection per practice. Once you have created your first connection, follow the steps to create additional connections.

1. Follow the steps for "Configuring Mirth for a Remote Server" on page 113 to set up a user account on the remote server. Since Mirth and MPIC are not installed on the same computer as the server for Practice Partner, you must create this account so that Mirth can access the server.
2. On the MPIC Control Panel, click the **Settings** button. The Settings screen appears.
3. Click the **New** button. The Create New Connection screen appears.
4. Enter a Connection Name.
5. Click the **OK** button.
6. Click the **EMR Settings** button. The Folders screen appears.
7. Be sure to enter unique paths each field. You must enter the UNC path to the server on these fields (for example: \\abcdefg\program files\medisoft\pm).
8. Click the **OK** button.
9. Complete the fields on the Settings screen, making sure to select the correct Connection Type and the correct Practice Name.
10. Click the **OK** button.
11. On the MPIC Control Panel, click the **Initialize Data** button. The Initialize Data screen appears.
12. Select the connection and select the check boxes for the types of data you want to synch.
13. Click the **Synch** button. The Enter Remote Login Information screen appears.

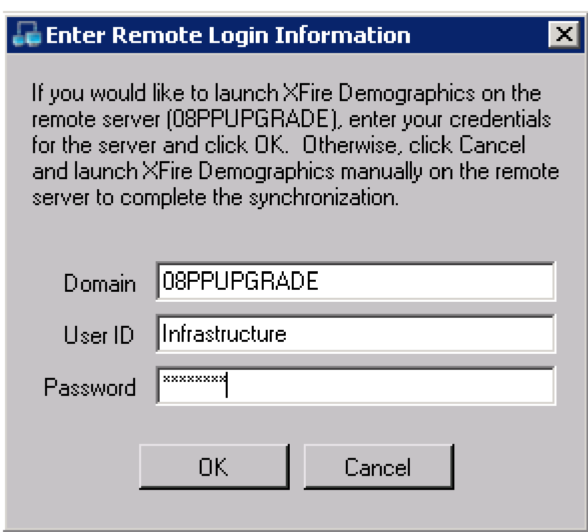


Figure 21. Enter Remote Login Information screen

14. Enter the information for the remote server.
15. Click the **OK** button. The data is synched.
16. Select either **Patients** or **Patients and Appointments**.
17. Click the **Load** button. The Send All Records screen appears, showing you the progress in transferring patients and/or appointments.

    When the process is complete, all patients and/or appointments will be sent to the EMR. Depending on the number of patients and appointments, as well as your filter selections, this transmission could take some time. The Last Load Time will be updated on the Initialize Data screen.

    Clicking View Log will open the log. For more information, see “Viewing logs” on page 43.
18. Close the Initialize Data screen.
19. Double-click the MPIC icon on the desktop. The MPIC Control Panel appears.
20. Click **Start Services**. Now, MPIC will continually monitor changes in patient information and appointments and transmit these changes between applications behind the scenes.
21. Make sure that you start PPConnect on any additional practice partner servers.

Viewing logs

MPIC creates logs as it processes transactions. These logs show you what data has transferred and what errors, if any, have occurred.

To view logs:

1. On the MPIC Control Panel, click the **View Logs** button. The View Logs screen appears.

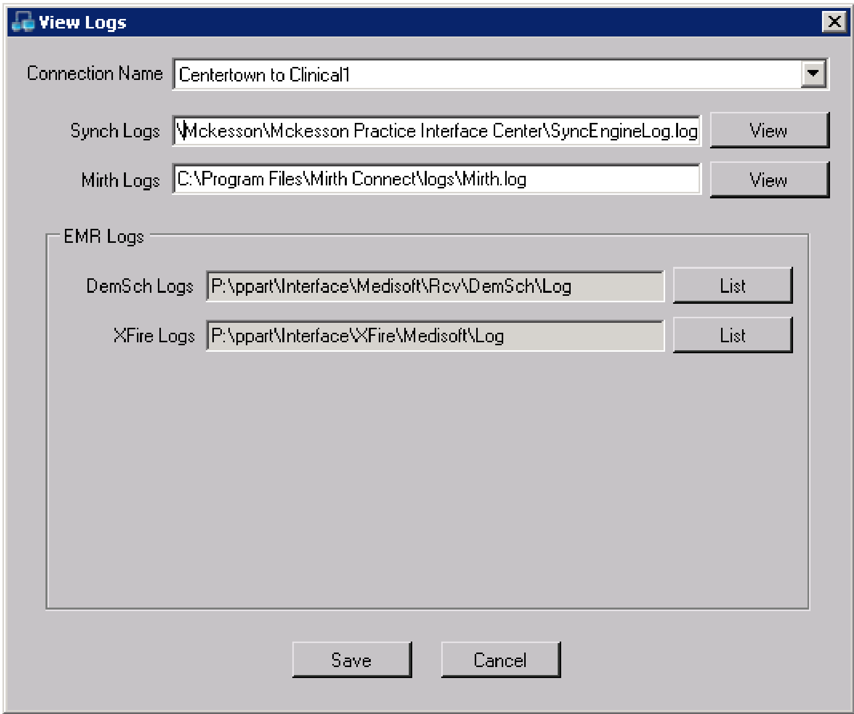


Figure 22. View Logs screen

This screen shows you the available logs and their location on the disk.

2. Select the Connection Name that you want to see logs for.
3. Click the **View** or **List** button next to each log to view the log.

Log	Description
Synch Logs	Use this to see the folder where this log is stored. For more information, see “Synch logs” on page 44.
Mirth Logs	Use this to see the folder where this log is stored. For more information, see “Mirth Log” on page 46.
DemSch Logs	Use this to see the folder where this log is stored. These are only used for connections to Medisoft Clinical or Lytec MD.

Log	Description
XFire Logs	Use this to see the folder where this log is stored. For more information, see “EMR Logs (Medisoft Clinical/Lytec MD only)” on page 46. These are only used for connections to Medisoft Clinical or Lytec MD.
View	Use this to open the log in Notepad.
List	Use this to see the log in the list section of the screen below the XFire Logs field.

Synch logs

The Synch logs show you the activity of the McKesson Practice Interface Service itself, that is, the service that controls the real-time transfer of all data between the practice management application and the EMR. It will show you the date and time of the transfer, the practice, and what data was transferred. Both real-time transfers of data, such as changes to appointments and patient demographics, and one-time transfers of data, such as sending providers or initial loads of patient data will appear in the Synch logs.

Figure 23 shows the transmission of a change to a patient record. The log shows the date, the number of triggers, the Event Type (A08, the change of patient information), and the patient ID. For more information on Event Types, see “Transmitted Information” on page 77).

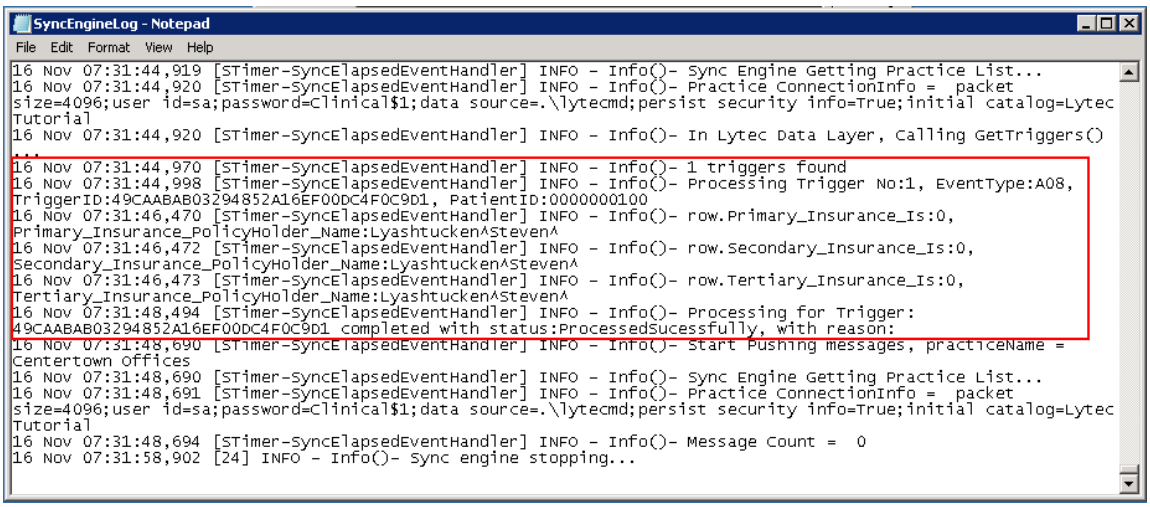


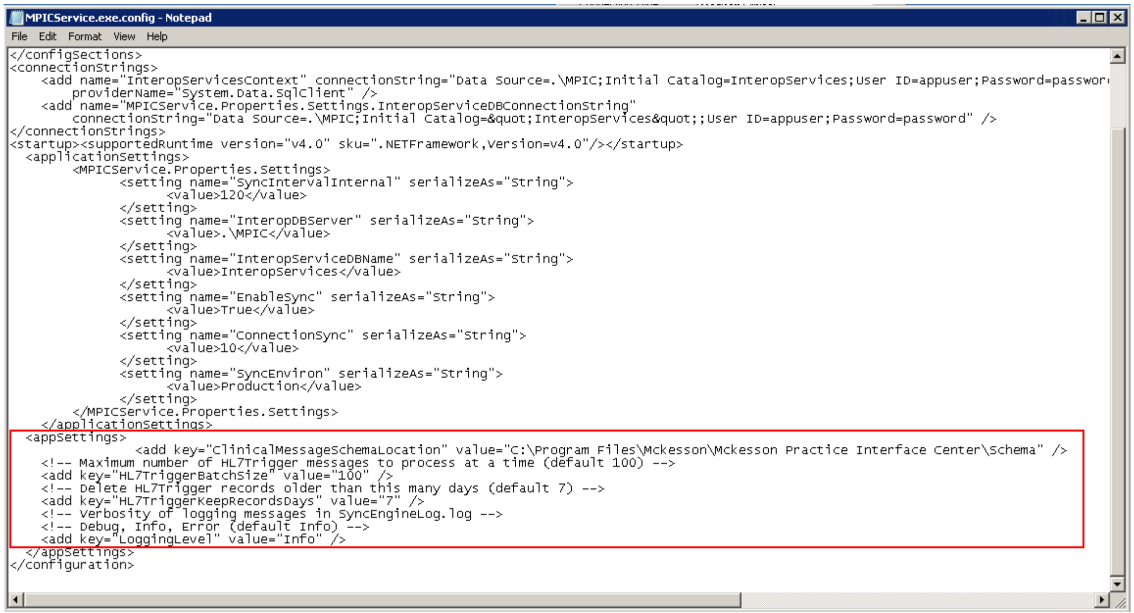
Figure 23. Synch log with trigger highlighted

This size of this log is limited to 10MB. When the file reaches this size, it will be renamed and a second synch log will be created automatically. There is a limit of four synch logs. When a fifth one is created, the oldest one will be deleted and the others will be renamed.

Modifying the Synch Log

You can control which types of information appear in the Synch log by editing the file MPICService.exe,config. This file is located at C:\Program Files\Mckesson\Mckesson Practice Interface Center on your hard drive.

When you open the file in Notepad, it looks like this:




```
</configSections>
<connectionStrings>
    <add name="InteropServicesContext" connectionString="Data Source=.\MPIC;Initial Catalog=InteropServices;User ID=appuser;Password=passwor
        providerName="System.Data.SqlClient" />
    <add name="MPICService.Properties.Settings.InteropServiceDBConnectionString"
        connectionString="Data Source=.\MPIC;Initial Catalog=&quot;InteropServices&quot;;User ID=appuser;Password=password" />
</connectionStrings>
<startup><supportedRuntime version="v4.0" sku=".NETFramework,Version=v4.0"/></startup>
  <applicationSettings>
        <MPICService.Properties.Settings>
              <setting name="SyncIntervalInternal" serializeAs="String">
                    <value>120</value>
              </setting>
              <setting name="InteropDBServer" serializeAs="String">
                    <value>.\MPIC</value>
              </setting>
              <setting name="InteropServiceDBName" serializeAs="String">
                    <value>InteropServices</value>
              </setting>
              <setting name="EnableSync" serializeAs="String">
                    <value>True</value>
              </setting>
              <setting name="ConnectionSync" serializeAs="String">
                    <value>10</value>
              </setting>
              <setting name="SyncEnviron" serializeAs="String">
                    <value>Production</value>
              </setting>
        </MPICService.Properties.Settings>
    </applicationSettings>
  <appSettings>
              <add key="ClinicalMessageSchemaLocation" value="C:\Program Files\Mckesson\Mckesson Practice Interface Center\Schema" />
    <!-- Maximum number of HL7Trigger messages to process at a time (default 100) -->
    <add key="HL7TriggerBatchSize" value="100" />
    <!-- Delete HL7Trigger records older than this many days (default 7) -->
    <add key="HL7TriggerKeepRecordsDays" value="7" />
    <!-- Verbosity of logging messages in SyncEngineLog.log -->
    <!-- Debug, Info, Error (default Info) -->
    <add key="LoggingLevel" value="Info" />
  </appSettings>
</configuration>
```

Figure 24. MPICService.exe.config

Scroll to the section highlighted in Figure 24 and you have three options you can edit.

Option	Description
HL7TriggerBatchSize	This option controls how many triggers are in a batch for transmission. Setting this value allows MPIC to process batches of triggers more quickly.
HL7TriggerKeepRecordsDays	This option controls how many days that triggers will be kept in the table. Limiting the number of days will keep the trigger table smaller.
LoggingLevel	This option controls which items appear in the Synch log. Choices are: • Error: Entering Error will limit the items in the Synch log to errors. • Info: Entering Info will limit the items in the Synch log to errors and informational entries (processing messages). • Debug: Entering Debug will include errors, informational messages, and debugging messages.

If you make any changes to this file, be sure to save them. In addition, you must restart the MPIC service from the MPIC Control Panel after changing this file.

Mirth Log

The Mirth log shows you activity in Mirth Connect, such as a successful connection to the database and number of records transferred. Real-time transfers of appointments, changes to patient demographics, and transfers of transactions all use Mirth Connect and appear in the Mirth log. One-time transfers of data from the Initialize Data screen do NOT use the Mirth log. Figure 25 shows the successful start of Mirth Connect.

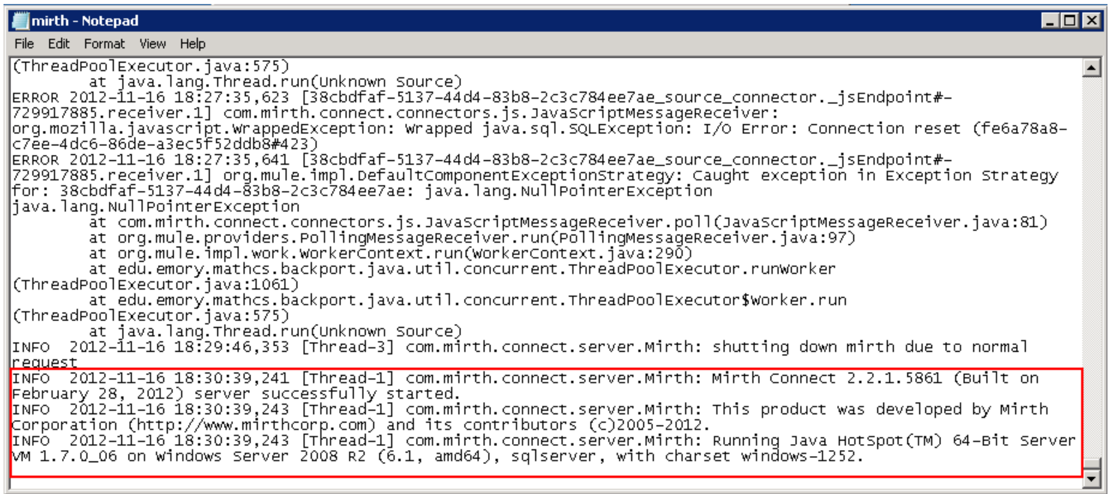


Figure 25. Mirth log

EMR Logs (Medisoft Clinical/Lytec MD only)

These logs show you data that was transmitted to and from the EMR. You can see successful transmissions as well as errors that you can use to correct information in records.

DemSch Logs

Clicking the View button for DemSch Logs will display a list of logs in the View Logs screen:

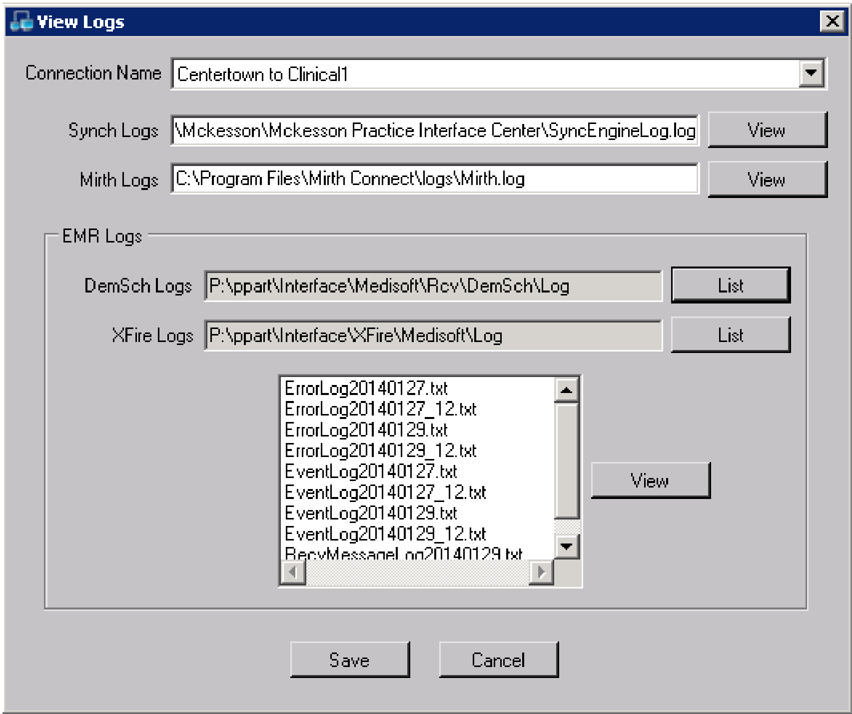


Figure 26. View Logs screen with DemSch Logs

In turn, clicking one of the event logs will open the log in Notepad. This log will show you information that is being transmitted from the practice management application to the EMR. This includes real-time transfers of data, such as appointments and changes to patient demographics.

Figure 27 shows an example of the DemSch log with a message of a real-time transfer of data. It shows the date of the transfer, the practice, the type of transfer, and patient demographics.

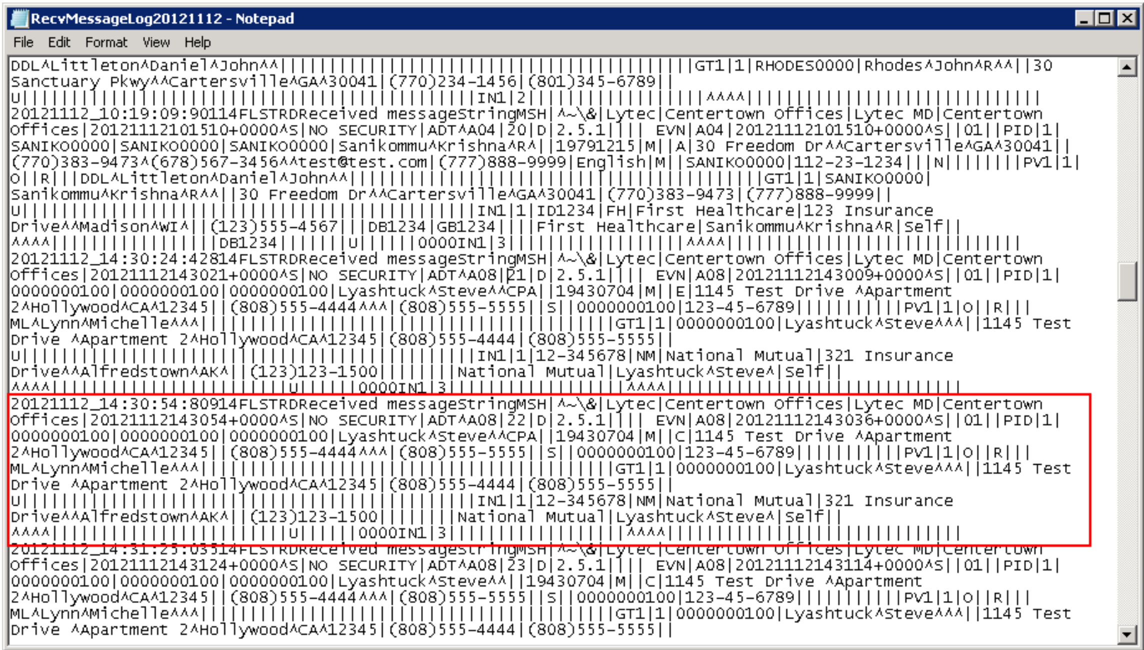


Figure 27. DemSch log

XFire Logs

Clicking the View button for XFire Logs will display a list of logs in the View Logs screen:

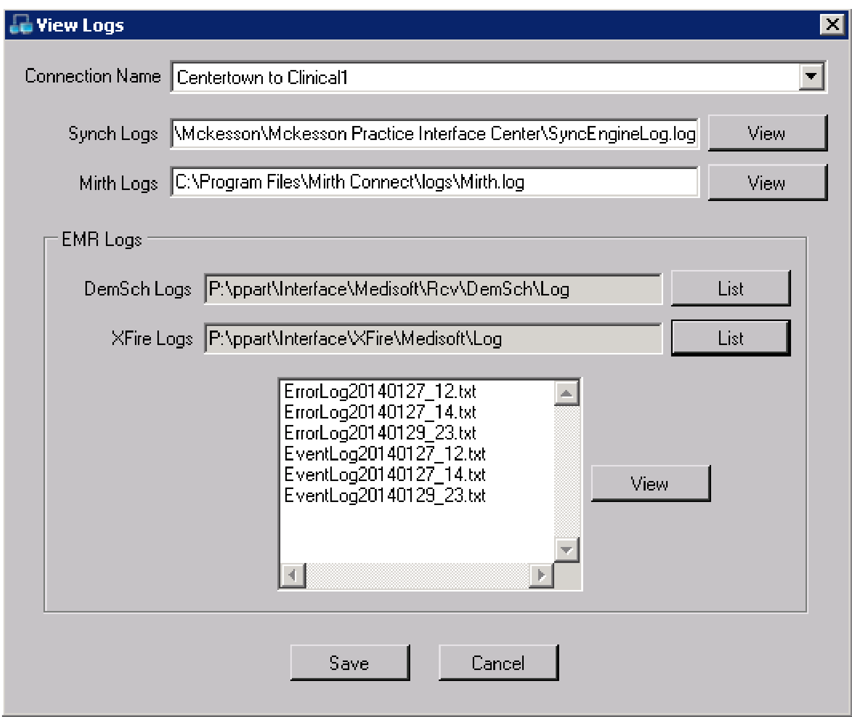
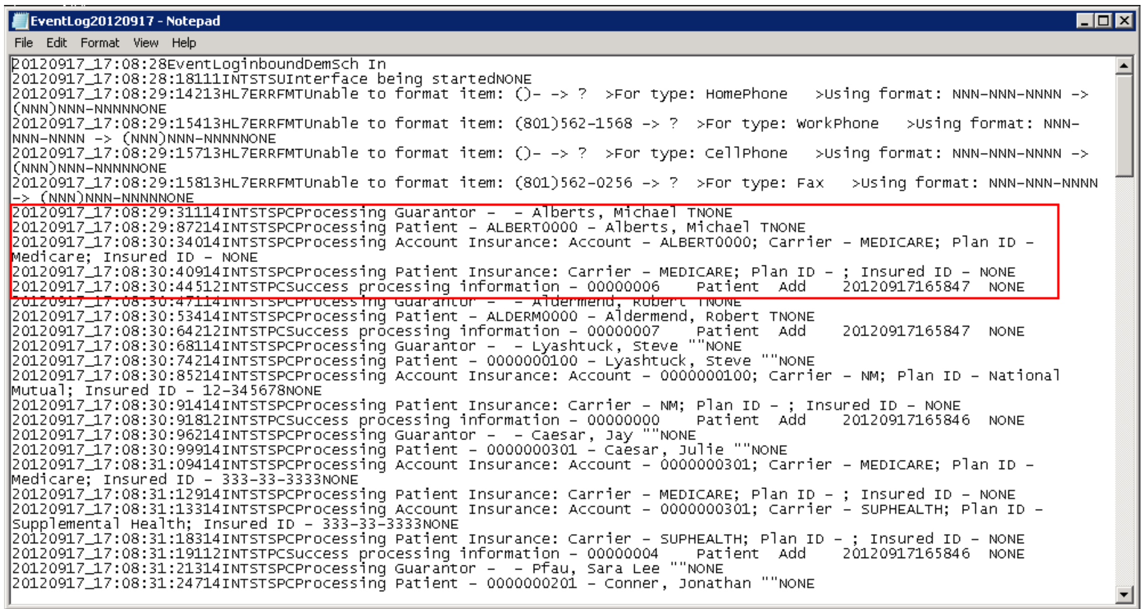


Figure 28. View Logs screen with XFire Logs

In turn, clicking one of the event logs will open the log in Notepad. The XFire log shows you data that is sent to the EMR using the Initialize Data screen, such as sending Providers and Facilities, or loading patients and/or appointments. Any errors in the transmission of this data will appear in the XFire log.

Figure 29 shows an example of the processing of a patient record. The log shows the patient name, ID, and insurance carriers.



```
EventLog20120917 - Notepad
File  Edit  Format  View  Help
20120917_17:08:28EventLoginboundDemSch In
20120917_17:08:28:18111INTSTSUInterface being startedNONE
20120917_17:08:29:14213HL7ERRFMTUnable to format item: ()- -> ?  >For type: HomePhone   >Using format: NNN-NNN-NNNN ->
(NNN)NNN-NNNNNONE
20120917_17:08:29:15413HL7ERRFMTUnable to format item: (801)562-1568 -> ?  >For type: WorkPhone   >Using format: NNN-
NNN-NNNN -> (NNN)NNN-NNNNNONE
20120917_17:08:29:15713HL7ERRFMTUnable to format item: ()- -> ?  >For type: CellPhone   >Using format: NNN-NNN-NNNN ->
(NNN)NNN-NNNNNONE
20120917_17:08:29:15813HL7ERRFMTUnable to format item: (801)562-0256 -> ?  >For type: Fax   >Using format: NNN-NNN-NNNN
-> (NNN)NNN-NNNNNONE
20120917_17:08:29:31114INTSTSPCProcessing Guarantor -  - Alberts, Michael TNONE
20120917_17:08:29:87214INTSTSPCProcessing Patient - ALBERT0000 - Alberts, Michael TNONE
20120917_17:08:30:34014INTSTSPCProcessing Account Insurance: Account - ALBERT0000; Carrier - MEDICARE; Plan ID -
Medicare; Insured ID - NONE
20120917_17:08:30:40914INTSTSPCProcessing Patient Insurance: Carrier - MEDICARE; Plan ID - ; Insured ID - NONE
20120917_17:08:30:44512INTSTPCSuccess processing information - 00000006    Patient  Add    20120917165847  NONE
20120917_17:08:30:47114INTSTSPCProcessing Guarantor -  - Aldermend, Robert TNONE
20120917_17:08:30:53414INTSTSPCProcessing Patient - ALDERM0000 - Aldermend, Robert TNONE
20120917_17:08:30:64212INTSTPCSuccess processing information - 00000007    Patient  Add    20120917165847  NONE
20120917_17:08:30:68114INTSTSPCProcessing Guarantor -  - Lyashtuck, Steve ""NONE
20120917_17:08:30:74214INTSTSPCProcessing Patient - 0000000100 - Lyashtuck, Steve ""NONE
20120917_17:08:30:85214INTSTSPCProcessing Account Insurance: Account - 0000000100; Carrier - NM; Plan ID - National
Mutual; Insured ID - 12-345678NONE
20120917_17:08:30:91414INTSTSPCProcessing Patient Insurance: Carrier - NM; Plan ID - ; Insured ID - NONE
20120917_17:08:30:91812INTSTPCSuccess processing information - 00000000    Patient  Add    20120917165846  NONE
20120917_17:08:30:96214INTSTSPCProcessing Guarantor -  - Caesar, Jay ""NONE
20120917_17:08:30:99914INTSTSPCProcessing Patient - 0000000301 - Caesar, Julie ""NONE
20120917_17:08:31:09414INTSTSPCProcessing Account Insurance: Account - 0000000301; Carrier - MEDICARE; Plan ID -
Medicare; Insured ID - 333-33-3333NONE
20120917_17:08:31:12914INTSTSPCProcessing Patient Insurance: Carrier - MEDICARE; Plan ID - ; Insured ID - NONE
20120917_17:08:31:13314INTSTSPCProcessing Account Insurance: Account - 0000000301; Carrier - SUPHEALTH; Plan ID -
Supplemental Health; Insured ID - 333-33-3333NONE
20120917_17:08:31:18314INTSTSPCProcessing Patient Insurance: Carrier - SUPHEALTH; Plan ID - ; Insured ID - NONE
20120917_17:08:31:19112INTSTPCSuccess processing information - 00000004    Patient  Add    20120917165846  NONE
20120917_17:08:31:21314INTSTSPCProcessing Guarantor -  - Pfau, Sara Lee ""NONE
20120917_17:08:31:24714INTSTSPCProcessing Patient - 0000000201 - Conner, Jonathan ""NONE
```

Figure 29. XFire log

Flow of information

Real-Time transfers

Data that is transmitted in real-time, such as changes to patient demographics, appointments, and transactions will flow between applications in this order:

1. MPIC Service
2. Mirth Connect
3. DemSch Interface

Real-time transfers of data will flow in both directions.

One-Time transfers

Data that is transmitted as part of a one-time transfer, such as sending providers and facilities, will flow between applications in this order:

1. MPIC Service
2. Crossfire (XFire)

One-time data transfer is one way only: from the practice management system to the EMR.

Log summary

Each log corresponds to the activity of one of the applications used in real-time or one-time transfer of data:

Application	Associated Log	Time of transfer
MPIC Service	Synch	Real-time/one-time
Mirth Connect	Mirth	Real-time
PP Connect	DemSch	Real-time
Crossfire (XFire)	XFire	One-time

If there is a problem with data transfer, you can check the logs in the order of the flow of information and find where the problem occurred. Each log will show you errors in transmission.

For more help troubleshooting issues with MPIC, see https://socialkb.mckesson.com/var-central/mpic_troubleshooting_guide.

Create New Connection screen

Use this screen to enter a Connection Name for a new connection.

Figure 30. Create New Connection screen

Folders screen (Medisoft Clinical/Lytec MD only)

Use the Folders screen to specify where HL7 messages will be stored when you select a Lytec MD or Medisoft Clinical connection type. The folders will be set up automatically based on the interface you select. Once the data in these folders has been processed, it will be deleted.

You will see this screen when you click the EMR Settings button from the Settings screen and you are configuring a Lytec MD or Medisoft Clinical connection.

For all connections to remote servers, you must enter the UNC path to the server folder. You cannot use a mapped network drive. If you click the Browse button and select a mapped network drive, it will be changed automatically to the correct UNC path.

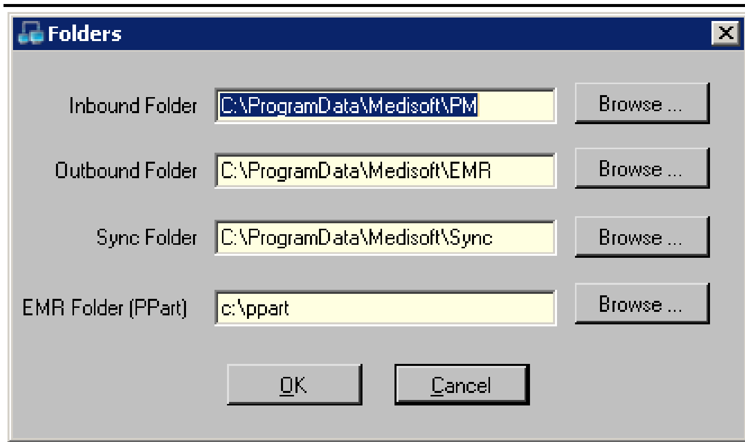


Figure 31. Folders screen

Folder	Description
Inbound Folder	Use this to select the folder for the inbound HL7 file. This folder will hold the files that come from the EMR to the practice management system.

Folder	Description
Outbound Folder	Use this to select the folder where the outbound HL7 file will be deposited. This folder will hold the files that come from the practice management system to the EMR.
Sync Folder	Use this to select the folder where the updated library files (updates to providers, facilities, procedure codes, and diagnosis codes) will be placed for synchronization.
EMR Folder (PPart)	Use this to select the folder where Practice Partner is installed.

RelayHealth Settings screen

Use the RelayHealth Settings screen to enter information that you received from RelayHealth. This information will enable MPIC to send your patient demographic information to the correct practice at RelayHealth. Also, specify the folder where data will be stored.

You will see this screen when you click the EMR Settings button from the Settings screen and you are configuring a Relay Health connection. You will also see it when configuring a Lytec MD or Medisoft Clinical connection and you click the Relay Health Settings button.

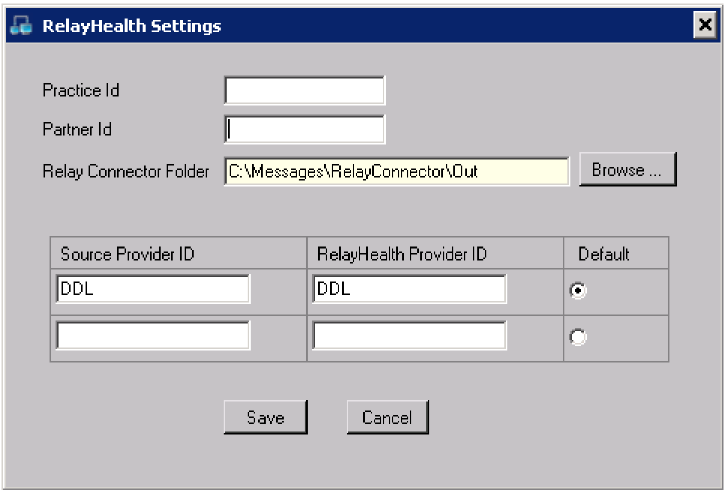


Figure 32. RelayHealth Settings screen

Folder	Description
Practice Id	Use this field to enter the Practice ID you received from RelayHealth. This is the Practice ID that RelayHealth has in its database.
Partner Id	Use this field to enter the Partner ID you received from RelayHealth. This value denotes the Sending Facility.
Relay Connector Folder	Use this field to specify the folder where demographic information will be stored before it is sent to RelayHealth. Data transfers will be placed as files in this folder. The RelayConnector Configuration Utility will then send the information in these files to RelayHealth. The files will then be deleted. You will need to know this path when you set up the RelayConnector Configuration Utility. For more information, see "Configure the Relay Connector Configuration Utility" on page 64. In addition, if you have more than one connection, you must enter a UNC path in this field for all connections except the first one you created.

Folder	Description
Browse	Click this button to look for the folder you want demographic information to be stored in.
Source Provider ID	Enter the ID of your provider from Medisoft or Lytec. Use these fields for each of your providers. Enter a Source Provider ID value and a RelayHealth value for as many providers as you have set up in RelayHeatlh. The screen will expand so you can enter more providers.
RelayHealth Provider ID	Enter the corresponding ID for your provider in RelayHealth. This field, coupled with the Source Provider IDs field, enables MPIC to know which provider in Medisoft or Lytec to match to which provider in RelayHealth. RelayHealth will send you a list of your provider IDs when you sign up.
Default	Select this button for the provider that will be your default provider.

MPIC Database Settings screen

Use this screen to create a new SQL database for MPIC.

Warning: creating a new MPIC database will cause MPIC to lose all existing settings and configuration options and return it to its installation state.

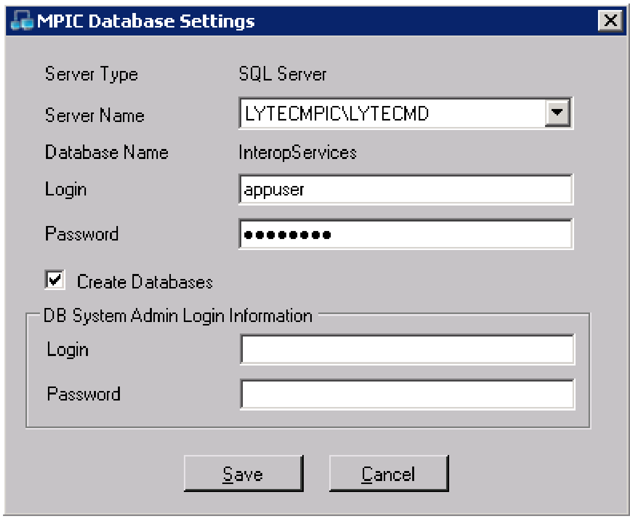


Figure 33. MPIC Database Settings screen

Field	Description
Server Type	This field displays the type of server.
Server Name	Use this field to select the SQL instance. For Lytec users who want to use the same instance as Lytec (LYTECMD), use the value in the Server field on the Specify Default SQL Credentials screen. Medisoft users will use the MPIC instance.
Database Name	This field displays the database name.
Login	Use this to enter the login name for the instance.
Password	Use this to enter the password for the login.
Create Databases	Select this check box to display the login fields for the new database. Note: Creating a new database will result in the loss of all existing configuration settings.
Login	Enter the login for the system administrator.
Password	Enter the password for the system administrator.
Save	Click this button to save the settings.
Cancel	Click this button to cancel any changes to settings.

For issues with troubleshooting, see the MPIC Troubleshooting Guide at https://socialkb.mckesson.com/var-central/mpic_troubleshooting_guide.

Enter Remote Login Information screen

Use this screen to enter login credentials for XFire Demographics when MPIC is trying to start it on a remote server.

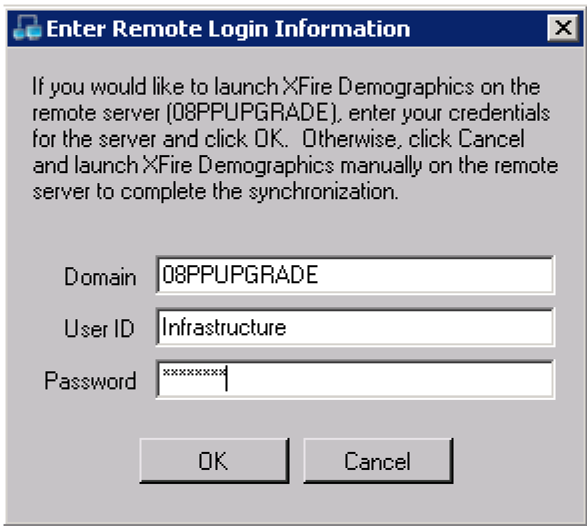


Figure 34. Enter Remote Login Information screen

Field	Description
Domain	Enter the server name or IP address in the Domain field.
User ID	Enter the ID of the user for the remote server.
Password	Enter the password of the user for the remote server.

The user account you enter must have administrative rights on the remote server.

Chapter 4 - RelayHealth eScript Connection

You can use MPIC to transmit patient demographic information from Medisoft or Lytec to RelayHealth for ePrescribing purposes. This is a single direction transfer of data only and only sends demographic information. No scheduling data is transferred. The MPIC connection uses the RelayHealth Relay Connector to send data to RelayHealth. For more information on what information is transferred, see “Medisoft or Lytec to RelayHealth” on page 106.

Sign up with RelayHealth

To begin the process of signing up a practice for the RelayHealth connection, visit Forms Central at https://socialkb.mckesson.com/var-central/forms%20central%20vars. Here, you will find the forms you need to enroll a practice. Send these forms to relayhealthagreements@mckesson.com when your customer has completed them.

Download and install the Relay Connector Configuration Utility

Install the Relay Connector Configuration Utility on your server computer. This must be the same computer that MPIC is installed on.

To download and install Relay Connector, use the Installation Guide for Relay Connector. You can find this guide at https://socialkb.mckesson.com/var-central/forms%20central%20vars. Select the link for Relay Connector Install Guide.

You can obtain the zipped file to install Relay Connector here: https://socialkb.mckesson.com/var-central/forms%20central%20vars. Click the link for Relay Connector Setup Guide. You will need to unzip the program file. If this link no longer is valid, see VAR Central.

McKesson highly recommends that you use a static IP address on the server for this connection.

Configure MPIC

You can set up this connection either in conjunction with a connection to Medisoft Clinical or Lytec MD or you can set it up as a stand alone connection. Use the table below to find the steps to set up MPIC according to your need.

Stand alone connection?	Follow these steps:
Yes	“Configuring MPIC for RelayHealth with Medisoft Clinical or Lytec MD” on page 61
No	“Configuring MPIC while configuring Medisoft or Lytec” on page 61

Configuring MPIC with RelayHealth as a stand alone connection

Use these steps if you want to use MPIC only to send data from Medisoft or Lytec to RelayHealth.

Creating the connection

Use these steps to create the connection.

1. Double-click the MPIC icon on the desktop. The MPIC Control Panel appears.

2. Click the **Settings** button. The Initialize Interface Settings screen appears.

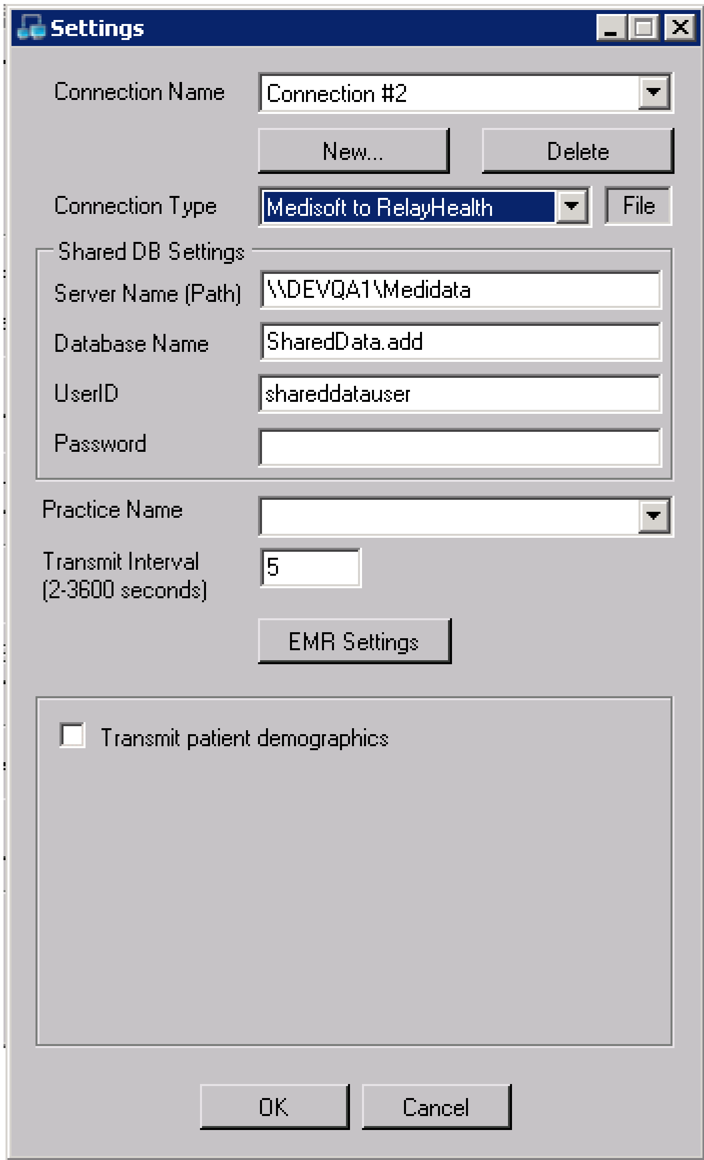


Figure 35. Settings screen

Field/Button/Link	Description
Connection Name	Use this drop-down list to select a connection. Connection Names are added when you click the New button and add a new connection.
New	Click this button to open the Create New Connection screen on which you can add a new connection. For more information, see "Create New Connection screen" on page 51.

Field/Button/Link	Description
Delete	Select this button to delete the existing connection and all background information on the connection. You will receive a warning prior to the deletion of the connection. This button will be disabled if there is no existing connection. Note: You must click the OK button on the Settings screen to complete the deletion of the connection.
Connection Type	Select a connection type from the drop-down list. The list will include all types currently available. Select either Lytec to RelayHealth or Medisoft to RelayHealth. The connection contains hard-coded information specifically designed to enable the two applications to transmit data to one another.
Server Name (Path)	Enter the path of the server that MPIC is installed on.
Database Name	Use this to enter the name of the database.
User ID	Enter the ID of the administrative user.
Password	Enter the Password of the administrative user.
Practice Name	Select the appropriate practice from the drop-down list.
Transmit Interval (30-3600 seconds)	Use these fields to specify the amount of time in between transmissions of data. The default, recommended value is 120. The transmitting features use this option but the syncing features do not.
EMR Settings	Click this button to open the RelayHealth Settings screen, on which you can enter data that RelayHealth sent you for your connection.
Transmit patient demographics	Select this check box if you want to transmit demographic information for new patients or changed information from the practice management system to RelayHealth.
Save	Use this to save changes to the Settings screen.
Cancel	Use this to cancel any changes made to the Settings screen.

3. Click the **New** button. The Create New Connection screen appears.
4. Enter a Connection Name.
5. Click the **OK** button.
6. On the Settings screen, select a connection type option from the drop-down menu. The interface contains various default settings used for the starting point for a connection. These settings help establish settings for one or more connections. When you select the interface many of the fields on this screen will be filled automatically.
7. Complete the other fields on this screen as necessary.
8. Click the **EMR Settings** button. The RelayHealth Settings screen appears.

9. Complete the fields on this screen and click the **Save** button. For more information, see “RelayHealth Settings screen” on page 53. Make sure you enter the correct Source Provider IDs and RelayHealth Provider IDs for each of your providers.You can find your provider IDs in Medisoft or Lytec, and RelayHealth will provide your Relay Health Provider IDs when you sign up.
10. On the Settings screen, select the Transmit Patient Demographics check box.
11. Click the **OK** button. This complete the setup of the stand alone connection.
12. Go to “Configure the Relay Connector Configuration Utility” on page 64.

Configuring MPIC for RelayHealth with Medisoft Clinical or Lytec MD

Use the table below to determine which configuration steps to use.

Have you already configured MPIC for Medisoft or Lytec?	Follow these steps:
No	“Configuring MPIC while configuring Medisoft or Lytec” on page 61.
Yes	“Configuring MPIC after configuring Medisoft or Lytec” on page 62.

Configuring MPIC while configuring Medisoft or Lytec

If you have all of the information at hand to set up your connection to RelayHealth at the same time that you want to set up your connection with Medisoft or Lytec, simply follow the normal set up procedure. See “Configuring a connection” on page 31. Be sure to perform the steps provided for the RelayHealth connection.

Configuring MPIC after configuring Medisoft or Lytec

Configuring the Settings screen

If you have already set up your connection for Medisoft or Lytec, follow these steps to set up the connection for RelayHealth.

1. Double-click the MPIC icon on the desktop. The MPIC Control Panel appears.
2. Click the **Stop Service** button.
3. Click the **Settings** button. The Settings screen appears.
4. Select the Transmit demographics to RelayHealth check box. The RelayHealth Settings button appears.

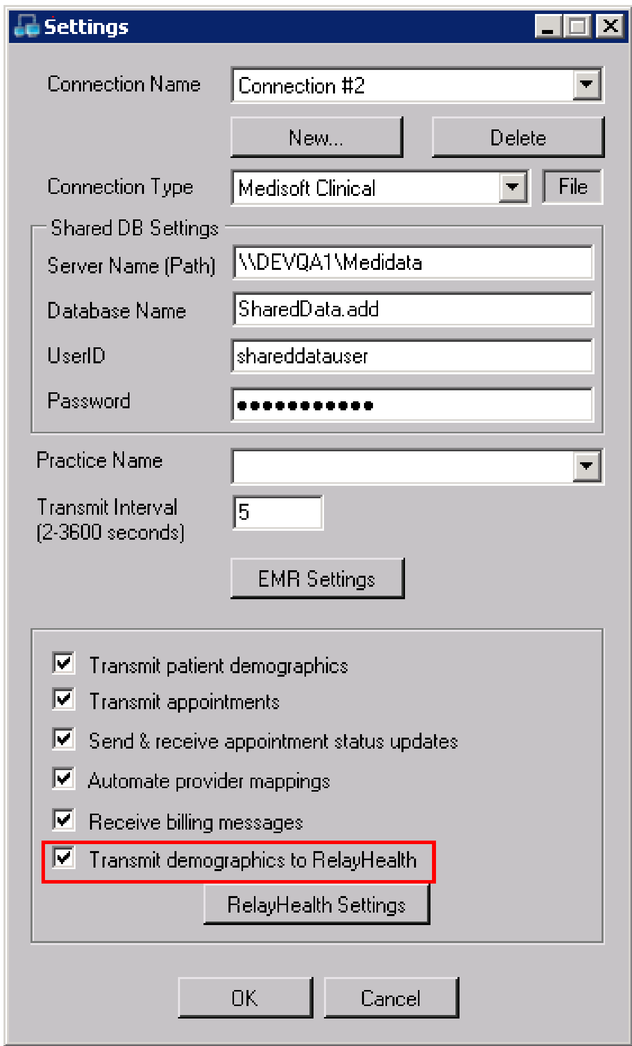


Figure 36. Settings screen

5. Click the **RelayHealth Settings** button. The RelayHealth Settings screen appears.

6. Complete the fielde on the screen. For more information on this screen, see "RelayHealth Settings screen" on page 53. Take note of the path for this folder because you will need it when you configure the Relay Connector Configuration Utility.
7. Click the **Save** button.
8. Leave all of the remaining options on the Settings screen as they are.
9. Click the **Save** button on the Settings screen.

Configure the Relay Connector Configuration Utility

Once the connection in MPIC is created, configure RelayHealth using the Relay Connector Configuration Utility.

1. Launch the Relay Connector Configuration Utility.

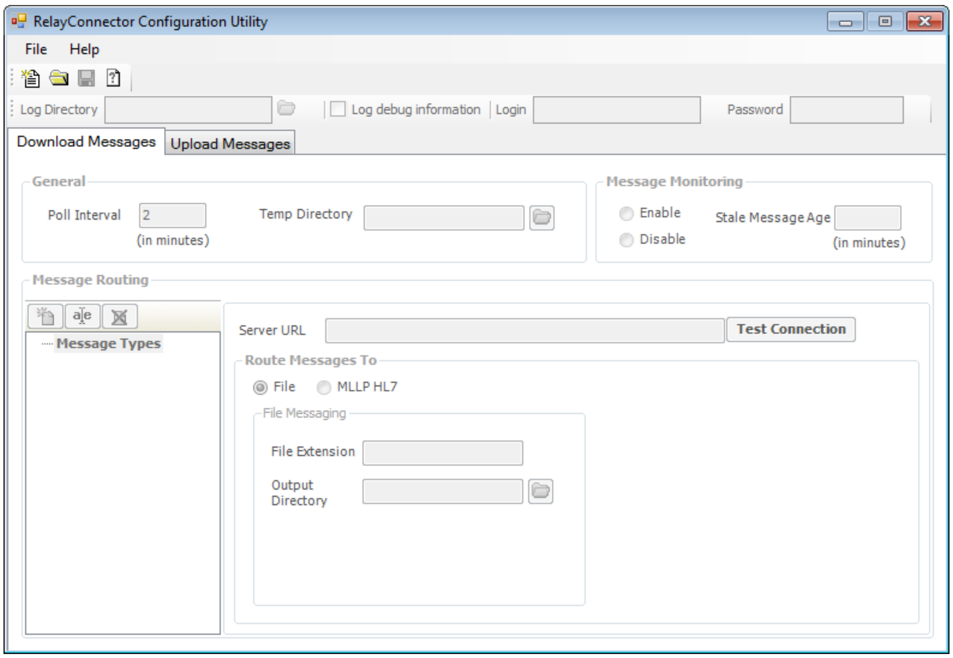


Figure 37. Relay Connector Configuration Utility

2. On the File menu, click **New Configuration**.

3. Click the **Upload Messages** tab.

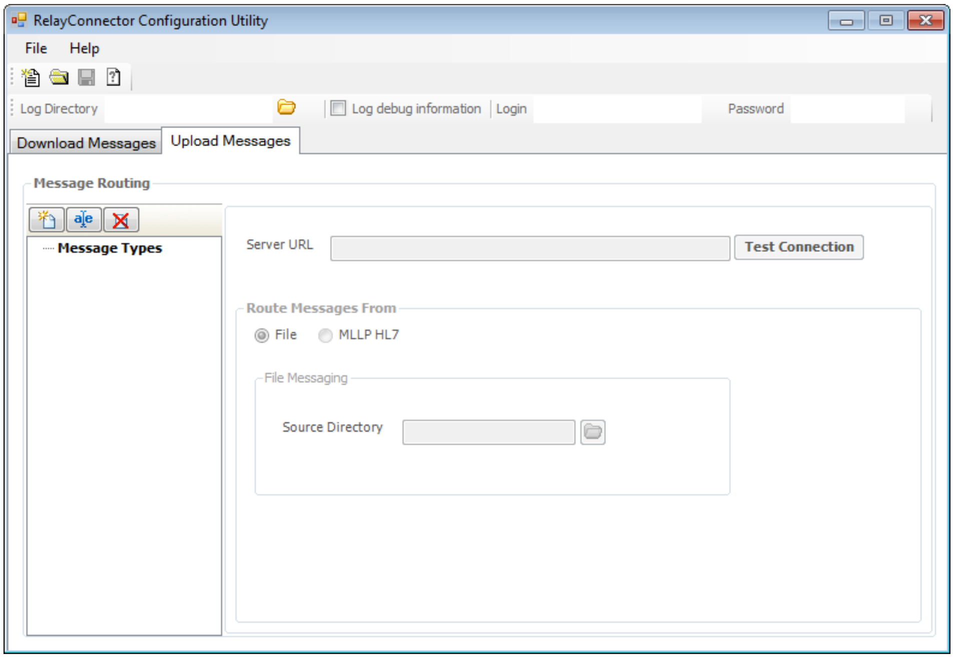


Figure 38. RelayConnector Configuration Utility - Upload Messages tab

4. Right-click Message Types in the Message Routing section of the screen and click **New**.
5. Enter ADT for the Message Type.
6. In the Route Messages From section, select **File**.

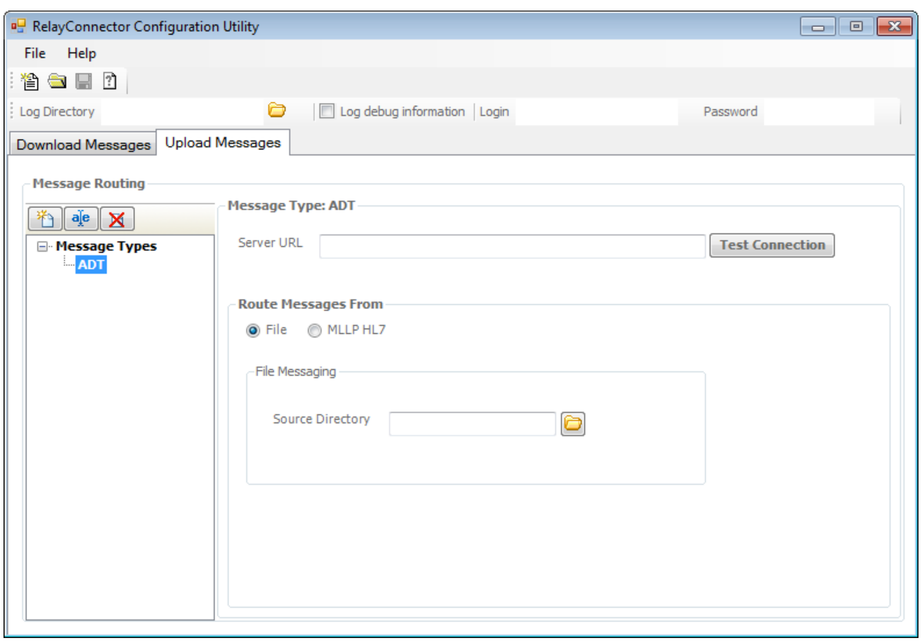


Figure 39. RelayConnector Configuration Utility

7. Enter or browse for the same path that you entered in the Folder field of the RelayHealth Settings screen in MPIC.
8. Click the **Save** icon.

Start the MPIC service

1. On the computer desktop, double-click the MPIC - MPIC icon. The MPIC Control Panel appears.
2. Click the **Start Service** button. If MPIC had been running before you added the RelayHealth connection, click the **Restart Service** button.

Chapter 5 - McKesson Practice Choice

Follow the steps below to configure MPIC for connections to McKesson Practice Choice.

Note: the steps in this chapter cover only the configuration of MPIC. For complete steps to setting up McKesson Practice Choice and Medisoft/Lytec for this connection, see the guides listed in the table below.

Application	Guide
Medisoft	McKesson Practice Choice Demographic and Billing Interface Guide for VAR at https://socialkb.mckesson.com/var-central/Medisoft%20Documentation.
Lytec	McKesson Practice Choice Demographic and Billing Interface Guide for VAR at https://socialkb.mckesson.com/var-central/Lytec%20Documentation.

You can configure Medisoft/Lytec to connect to McKesson Practice Choice with either a Demographics and Billing connection or a Billing Only connection. Steps are provided below for both types.

For this connection...	See...
Demographics and Billing	"Demographics and Billing Configuration" on page 67.
Billing Only	"Billing Only Configuration" on page 72.

Demographics and Billing Configuration

If you are going to transfer demographics and billing information, use these steps to create the connection

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MPIC will only transfer demographic information from the practice management application to McKesson Practice Choice. The transfer of billing information from McKesson Practice Choice to the practice management application is handled by a different process.

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1. Double-click the MPIC icon on the desktop. The MPIC Control Panel appears.

2. Click the **Settings** button. The Settings screen appears.

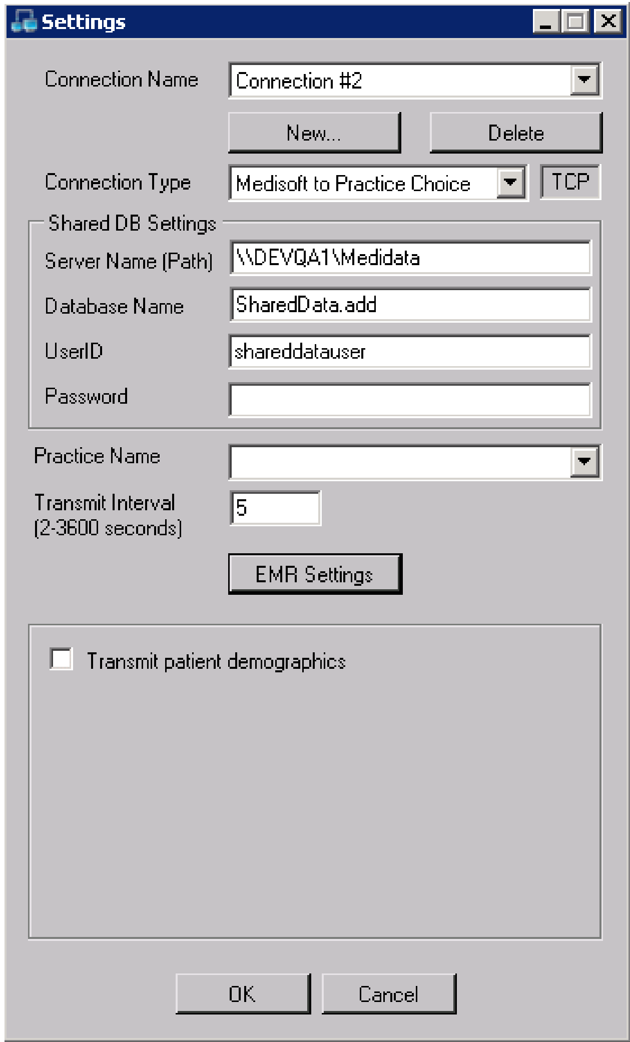


Figure 40. Settings screen

Field/Button/Link	Description
Connection Name	Use this drop-down list to select a connection. Connection Names are added when you click the New button and add a new connection.
New	Click this button to open the Create New Connection screen on which you can add a new connection.
Delete	Select this button to delete the existing connection and all background information on the connection. You will receive a warning prior to the deletion of the connection. This button will be disabled if there is no existing connection. Note: You must click the OK button on the Settings screen to complete the deletion of the connection.

Field/Button/Link	Description
Connection Type	Select a connection type from the drop-down list, either Medisoft to Practice Choice or Lytec to Practice Choice.
Server Name (Path)	Enter the path of the server that MPIC is installed on.
Database Name	Use this to enter the name of the database.
User ID	Enter the ID of the administrative user.
Password	Enter the Password of the administrative user.
Practice Name	Select the appropriate practice.
Transmit Interval (2-3600 seconds)	Use these fields to specify the amount of time in between transmissions of data. The default, recommended value is 120. The transmitting features use this option but the syncing features do not.
EMR Settings	Use this to open the Practice Choice Settings screen. You must set up these options before you can perform a sync.
Transmit patient demographics	Select this check box if you want to transfer demographic information for new patients or changed information from the practice management system to the McKesson Practice Choice. This includes all information that is common to the practice management system and McKesson Practice Choice. For more information on what data is transferred for each connection, see “Patient Data” on page 107. Selecting this check box will enable the transfer of patient demographics behind the scenes after you click Start Services on the MPIC Control Panel. Before you start the service, perform the initial synchronization (load) on the Initialize Data screen (see “Initialize Data screen” on page 71).
OK	Use this to save changes to the Initialize Interface Settings screen.
Cancel	Use this to cancel any changes made to the Initialize Interface Settings screen.

3. Click the **New** button. The Create New Connection screen appears.
4. Enter a Connection Name.
5. Click the **OK** button.
6. On the Settings screen, select a connection type option from the drop-down menu. The interface contains various default settings used for the starting point for a connection. These settings help establish settings for one or more connections. When you select the interface many of the fields on this screen will be filled automatically.
7. Complete the other fields as necessary.
8. Select the Transmit Patient Demographics check box.

9. Click the **EMR Settings** button. The Practice Choice Settings screen appears.

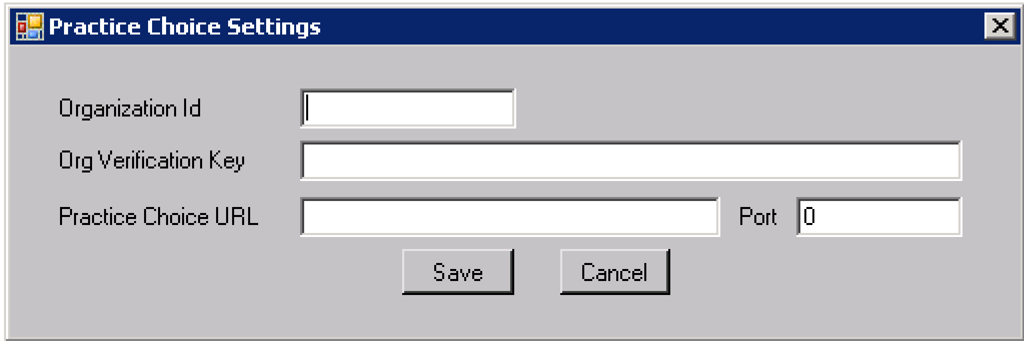


Figure 41. Practice Choice Settings screen

Field	Definition
Organization ID	Enter the ID of the organization for Practice Choice. This is the same Organization ID used when you log into the Practice on the Practice Choice system.
Org/Verification Key	Enter the Org Key that you received from McKesson. The is the Hashkey.
Practice Choice URL	Use this field to enter the URL of your Practice Choice application. The URL is tcp://practicecareehrapp.mckesson.com.
Port	Use this field to enter the port that MPIC will use to connect to Practice Choice. The port number is 35.

10. Complete the fields on this screen as necessary. All of the information on this screen will be provided for you by McKesson.
11. Click the **Save** button.
12. Click the **OK** button on the Settings screen.

Initializing Data

Use these steps to perform an initial synchronization of patient records.

This screen is only for an initial data transfer or occasional transfers of data. In addition, it is only for an initial, one time transfer of patient records from the practice management system to McKesson Practice Choice. Once this initial “load” is made, MPIC will automatically transfer demographics behind the scenes after you click Start Services on the MPIC Control Panel. Just make sure you have selected the **Transmit patient demographics** on the Initialize Interface Settings screen (see “Settings screen” on page 68).

1. On the MPIC Control Panel, click the **Initialize Data** button. The Initialize Data screen appears.

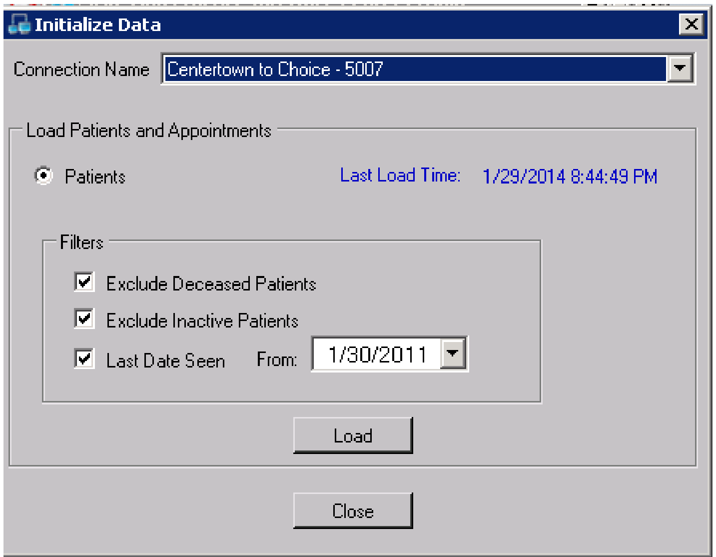


Figure 42. Initialize Data screen

Field/Button/Link	Description
Connection Name	Select the connection that you want to synch data for.
Patients	Select this button if you want to transfer the demographic data on all patients to your McKesson Practice Choice. This will include both active and inactive patients, unless you chose to use the Exclude Inactive Patients filter.
Exclude Deceased Patients	Select this check box if you want to exclude deceased patients from your initial transfer of data. MPIC will look for a date in the date of death field in the patient's record. If the field is populated, the record will not be transferred to McKesson Practice Choice.
Exclude Inactive Patients	Select this check box if you want to exclude patients who have been marked inactive in the practice management application.
Last Date Seen	Select this check box if you want to limit the transfer of patient records based on a last seen date. If you select this option, enter a date in the From field.
From	Specify a beginning appointment date for patient records to transfer. Records of patients who had an appointment after this date will be transferred in the initial transfer of data.

Field/Button/Link	Description
Load	Clicking this will transfer the patient records to the McKesson Practice Choice. Use Load only to perform an initial “load” of patient data into a new McKesson Practice Choice, one that has no patient records in it. This initial load is one time only. When you start the service, patient records will be updated behind the scenes.

2. Select the appropriate connection from the Connection Name field.
3. Select any filters you want to use when the initial transfer of patient data takes place.
4. Select **Patients**.
5. Click the **Load** button. The Send All Records screen appears, showing you the progress in transferring patients.

   When the process is complete, all patients will be transferred to the Practice Choice. Depending on the number of patients, as well as your filter selections, this transmission could take some time. The Last Load Time will be updated on the Initialize Data screen.
6. Close the Initialize Data screen. If there were any errors in transmission, the Validation Log will appear.
7. Double-click the MPIC icon on the desktop. The MPIC Control Panel appears.
8. Click **Start Services**. Now, MPIC will continually monitor changes in demographic information and transfer these changes between applications behind the scenes.

Billing Only Configuration

In the Billing Only configuration, you will perform a one-time load or transfer of your patient demographic data from Medisoft/Lytec to McKesson Practice Choice. Once this one-time load is complete, you will not need to use MPIC again for your configuration. Billing information will be sent from McKesson Practice Choice to Medisoft/Lytec behind the scenes.

Use these steps to create the connection.

1. Double-click the MPIC icon on the desktop. The MPIC Control Panel appears.

2. Click the **Settings** button. The Initialize Interface Settings screen appears.

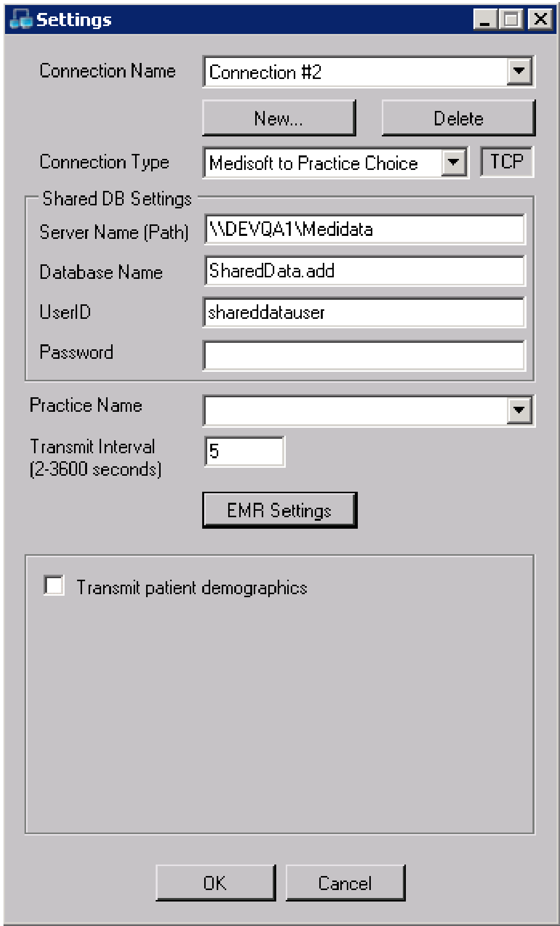


Figure 43. Settings screen

Field/Button/Link	Description
Connection Name	Use this drop-down list to select a connection. Connection Names are added when you click the New button and add a new connection.
New	Click this button to open the Create New Connection screen on which you can add a new connection.
Delete	Select this button to delete the existing connection and all background information on the connection. You will receive a warning prior to the deletion of the connection. This button will be disabled if there is no existing connection. Note: You must click the OK button on the Settings screen to complete the deletion of the connection.
Connection Type	Select a connection type from the drop-down list, either Medisoft to Practice Choice or Lytec to Practice Choice.
Server Name (Path)	Enter the path of the server that MPIC is installed on.

Field/Button/Link	Description
Database Name	Use this to enter the name of the database.
User ID	Enter the ID of the administrative user.
Password	Enter the password of the administrative user.
Practice Name	Select the appropriate practice.
Transmit Interval (2-3600 seconds)	Use these fields to specify the amount of time in between transmissions of data. The default, recommended value is 120. The transmitting features use this option but the syncing features do not.
EMR Settings	Use this to open the Practice Choice Settings screen. You must set up these options before you can perform a sync.
Transmit patient demographics	Select this check box if you want to transfer demographic information for new patients or changed information from the practice management system to the McKesson Practice Choice. Leave this check box clear. For this configuration, you will not be transferring patient data after the one-time sync is complete.
OK	Use this to save changes to the Initialize Interface Settings screen.
Cancel	Use this to cancel any changes made to the Initialize Interface Settings screen.

3. Click the **New** button. The Create New Connection screen appears.
4. Enter a Connection Name.
5. Click the **OK** button.
6. On the Settings screen, select a connection type option from the drop-down menu. The interface contains various default settings used for the starting point for a connection. These settings help establish settings for one or more connections. When you select the interface many of the fields on this screen will be filled automatically.
7. Complete the other fields as necessary.
8. Select the Transmit Patient Demographics check box.
9. Click the **EMR Settings** button. The Practice Choice Settings screen appears.

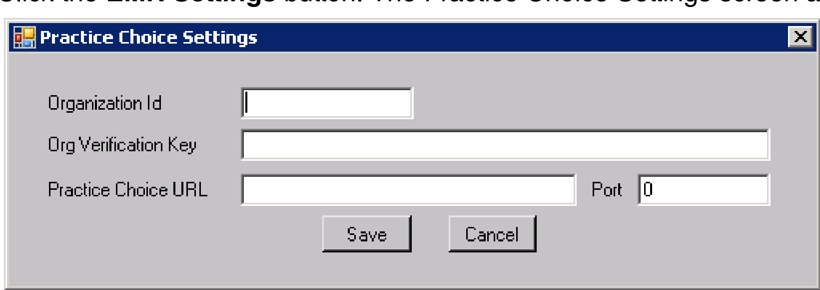


Figure 44. Practice Choice Settings screen

Field	Definition
Organization ID	Enter the ID of the organization for Practice Choice. This is the same Organization ID used when you log into the Practice on the Practice Choice system.
Org/Verification Key	Enter the Org Key that you received from McKesson. This is the Hashkey.
Practice Choice URL	Use this field to enter the URL of your Practice Choice application. The URL is tcp://practicecareehrapp.mckesson.com.
Port	Use this field to enter the port that MPIC will use to connect to Practice Choice. The port number is 35.

10. Complete the fields on this screen as necessary. All of the information on this screen will be provided for you by McKesson.
11. Click the **Save** button.
12. Click the **OK** button on the Settings screen.

Initializing Data

Use these steps to perform the load of patient records. This screen is only for an initial, one time data transfer.

1. On the MPIC Control Panel, click the **Initialize Data** button. The Initialize Data screen appears.

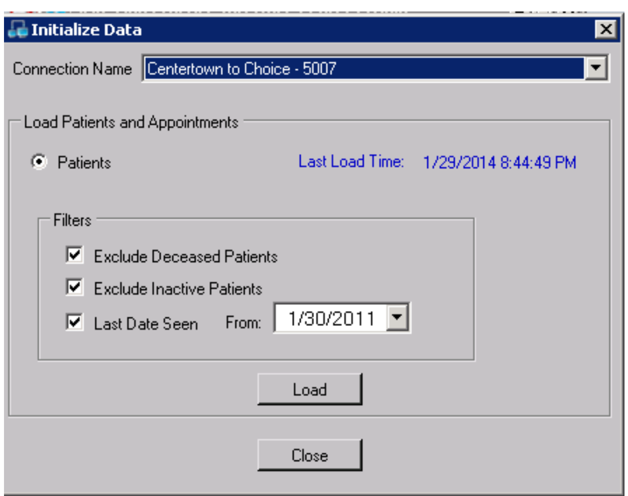


Figure 45. Initialize Data screen

Field/Button/Link	Description
Connection Name	Select the connection that you want to synch data for.

Field/Button/Link	Description
Patients	Select this button if you want to transfer the demographic data on all patients to your McKesson Practice Choice. This will include both active and inactive patients, unless you chose to use the Exclude Inactive Patients filter.
Exclude Deceased Patients	Select this check box if you want to exclude deceased patients from your initial transfer of data. MPIC will look for a date in the date of death field in the patient's record. If the field is populated, the record will not be transferred to the McKesson Practice Choice.
Exclude Inactive Patients	Select this check box if you want to exclude patients who have been marked inactive in the practice management application.
Last Date Seen	Select this check box if you want to limit the transfer of patient records based on a last seen date. If you select this option, enter a date in the From field.
From	Specify a beginning appointment date for patient records to transfer. Records of patients who had an appointment after this date will be transferred in the initial transfer of data.
Load	Clicking this will transfer the patient records to the McKesson Practice Choice. Use Load only to perform an initial "load" of patient data into a new McKesson Practice Choice, one that has no patient records in it. This initial load is one time only.

2. Select the appropriate connection from the Connection Name field.
3. Select any filters you want to use when the initial transfer of patient data takes place.
4. Select **Patients**.
5. Click the **Load** button. The Send All Records screen appears, showing you the progress in transferring patients.

   When the process is complete, patients will be transferred to the Practice Choice. Depending on the number of patients, as well as your filter selections, this transfer could take some time. The Last Load Time will be updated on the Initialize Data screen. For more information on what data is transferred for each connection, see "Medisoft or Lytec to McKesson Practice Choice" on page 107.
6. Close the Initialize Data screen.

Appendix A - Transmitted Information

In this appendix are lists of the data that is transferred for the different Connection Types in MPIC.

In this chapter

Medisoft to Practice Partner

Message description

Message Type	Description
ADT A04	An ADT^A04 messages is created in response to a new patient event within the practice management System.
ADT A08	An ADT^A08 message is created in response to an update of patient information event within the practice management System.
ADT A40	An ADT^A40 message is not supported in Medisoft or Medisoft Clinical.

Exported segments

The detail for each segment follows this table.

Segment	Description
MSH	Message Header
EVN	Event Type
PID	Patient Identification
PV1	Patient Visit
IN1	Insurance (up to 3) (Optional)

MSH segment

Field	Included	Notes
1	X	“^~\&”
2	X	Sending Application – Use Practice ID
3	X	Sending Facility.
4	X	Receiving Application
5	X	Receiving Facility
6	X	Date/Time of Message
7	X	Security
8	X	Message Type

EVN segment

Field	Included	Notes
1	X	Event Code
2	X	Recorded Date Time
3		Date Time of Planned Event
4	X	Event Reason Code
5		Operator ID
6		Date Time that Event Occurred

PID segment

Field	Included	Notes
1	X	Set ID (always 1)
2	X	Patient ID
3	X	Patient Identifier List
4	X	Alternate Patient ID
5	X	Patient Name
6		Mother’s Maiden Name
7	X	Date Time of Birth
8	X	Sex
9		Patient Alias
10		Race
11	X	Patient Address
12		County Code

13	X	Home phone number ^ Cell Phone Number^<Spacer>^Email Address
14	X	Business phone number
15		Primary Language
16	X	Marital Status (Concept Only)
17		Religion
18	X	Patient account Number (Patient ID is used. Duplicate of field 2)
19	X	Patient SSN Number
20		Patient Drivers License Number
21		Mother's Identifier
22		Ethnic Group
23		Birth Place
24		Multiple Birth Indicator
25		Birth Order
26		Citizenship
27		Veterans Military Status
28		Nationality
29	X	Patient Death Date Time (Concept Only)
30		Patient Death Indicator

PV1 segment

Field	Included	Notes
1	X	Set ID Always 1
2	X	Patient Class – Use “O”
3		Assigned Patient Location
4		Admission Type
5		Pre-admit Number
6		Prior Patient Location
7	X	Attending Doctor
8	X	Referring Doctor
9		Consulting Doctor
10		Hospital Service
11		Temporary Location
12		Pre-admit Test Indicator
13		Re-admission Indicator
14		Admit Source
15		Ambulatory Status
16		VIP Indicator
17		Admitting Doctor
18		Patient Type
19	X	Visit Number (Case number if available)
20		Financial Class
21		Charge Price Indicator
22		Courtesy Code
23		Credit Rating
24		Contract Code
25		Contract Effective Dat - Blank e
26		Contract Amount
27		Contract Period
28		Interest Code
29		Transfer to Bad Debt Code
30		Transfer to Bad Debt Date
31		Bad Debt Agency Code
32		Bad Debt Transfer Amount

33		Bad Debt Recovery Amount
34		Delete Account Indicator
35		Delete Account Date
36		Discharge Disposition
37		Discharged to Location
38		Diet Type
39		Servicing Facility
40		Bed Status
41		Account Status
42		Pending Location
43		Prior Temporary Location
44		Admit Date/Time
45		Discharge Date/Time
46		Current Patient Balance
47		Total Charges
48		Total Adjustments
49		Total Payments

IN1 segment

Field	Included	Notes
1	X	Set ID - IN1 – Use “1” for Insurance carrier # 1, “2” for carrier 2 etc. “1” represents the primary insurance carrier.
2	X	Insurance Plan ID – This is the Policy ID.
3	X	Insurance Company ID
4	X	Insurance Company Name
5	X	Insurance Company Address
6	X	Insurance Co Contact Person
7	X	Insurance Co Phone Number – Use blank string if only phone formatting found.
8	X	Group Number
9	X	Group Name
10	X	Insured’s Group Emp ID (Policy Number)
11		Insured’s Group Emp Name
12	X	Plan Effective Date
13	X	Plan Expiration Date

14		Authorization Information
15		Plan Type
16	X	Name Of Insured
17	X	Insured's Relationship To Patient
18	X	Insured's Date Of Birth
19	X	Insured's Address
20		Assignment Of Benefits
21		Coordination Of Benefits
22		Co-ord Of Ben. Priority
23		Notice Of Admission Flag
24		Notice Of Admission Date
25		Report Of Eligibility Flag
26		Report Of Eligibility Date
27		Release Information Code
28		Pre-Admit Cert (PAC)
29		Verification Date/Time
30		Verification By
31		Type Of Agreement Code
32		Billing Status
33		Lifetime Reserve Days
34		Delay Before L.R. Day
35		Company Plan Code
36	X	Policy Number
37		Policy Deductible
38		Policy Limit - Amount
39		Policy Limit - Days
40		Room Rate - Semi-Private
41		Room Rate - Private
42		Insured's Employment Status
43	X	Insured's Sex
44		Insured's Employer's Address
45		Verification Status
46		Prior Insurance Plan ID
47		Coverage Type

48		Handicap - Blank
49		Insured's ID Number

SIU Message

MSH segment

Field	Included	Notes
1	X	"^~\&"
2	X	Sending Application
3	X	Sending Facility – use Partner ID if RelayHealth else "SEND FAC"
4	X	Receiving Application – Use "INSTANTDX" if system type is InstantDx else blank
5	X	Receiving Facility – Use "RECV FAC"
6	X	DateTime of Message - Example date format string use 20050713135807+0000^S
7	X	Security – Use "NO SECURITY"
8	X	Message Type – special cases consideration – For RelayHealth Use "A08" for EventType A04 – For MedisoftClinical or LytecMD if it is a reschedule (S13) Use "S14"
9	X	Message Control ID – Use connection "Last Transmission Sequence number" – this is pull from connection record store in [HL7Cons] table which is SharedData db – column name is sequence Note(s): this column will be moved o [Practice] table as HL7ControlID.
10	X	Processing ID - Use "P"
11	X	Version ID - Use "2.4"
12	X	Sequence Number – Use connection "Last Transmission Sequence number" – this is pull from connection record store in [HL7Cons] table which is SharedData db – column name is sequence Note(s): this column will be moved o [Practice] table as HL7ControlID.
13		Continuation Pointer
14		Accept Acknowledge Type
15		Application Acknowledgement Type
16		Country Code

17		Character Set
18		Principal Language of Message
19		Alternate Character Set Handling Scheme

- 13– 19: Special Consideration
- Do now show these EMPTY segments if RelayHealth

SCH Segment

Field	Included	Notes
1	X	Placer Appointment ID If Repeated, Use Appointment ID + Date(YYYYMMDD) + “R” ELSE, Use Appointment ID + “A”
2		Filler Appointment ID
3		Occurrence Number
4		Placer Group Number
5		Schedule ID
6		Event Reason
7	X	Appointment Reason – “^” + Appt Reason
8	X	Appointment Type – Use “NORMAL”
9	X	Appointment Duration
10	X	Appointment Duration Units – Use “min”
11	X	Appointment Timing Quantity (appt date and time) – "^^^" + (Date – YYYYMMDDhhmmss + 0000^S) + "^^^^^"
12		Placer Contact Person
13		Placer Contact Phone Number
14		Placer Contact Address
15		Placer Contact Location
16		Filler Contact Person
17		Filler Contact Phone Number
18		Filler Contact Address
19	X	Filler Contact Location (not available in Concept)
20		Entered by Person
21		Entered by Phone Number
22		Entered by Location
23		Parent Placer Appointment ID

24		Parent Filler Appointment ID
25		Filler Status Code – special consideration: If LytecMD or Medisoft Clinical If connection send appt status and reschedule, – send an update – setting status as blank Else, send appt status If connection send appt status is not true – send status as blank

PID Segment

Field	Included	Notes
1	X	Set ID - Use “1”
2	X	Patient ID
3	X	Patient Identifier List - special cases consideration: Advantage: – For RelayHealth Use Patient ID + "^^^MS^MRN" Sql Server: – For RelayHealth Use Patient ID + "^^^LY^MRN"
4	X	Alternate Patient ID - special cases consideration: Advantage – Use Patient Code Lytec – Use Patient ID
5	X	Patient Name
6		Mother’s Maiden Name
7	X	Date Time of Birth
8	X	Sex
9		Patient Alias
10	X	Race
11	X	Patient Address
12		County Code
13	X	Home phone number - special cases consideration: For LytecMD or Medisoft Clinical Home phone + "^" + Cell phone + "^^" + Email
	X	Business phone number
15	X	Primary Language
16	X	Marital Status - special cases consideration: "D" – Divorced "M" – Married "O" – Separated for Medisoft database, type else "A" "S" – Single "W" – Divorced "" – Unknown

17		Religion
18	X	Patient account Number (Patient ID is used. Duplicate of field 2)
19	X	Patient SSN Number
20		Patient Drivers License Number
21		Mother's Identifier
22	X	Ethnic Group
23		Birth Place
24		Multiple Birth Indicator
25		Birth Order
26		Citizenship
27		Veterans Military Status
28		Nationality
29	X	Patient Death Date Time
30	X	Patient Death Indicator - blank

- 20 – 30 : Special consideration
- Do now show these EMPTY segments for RelayHealth

RGS Segment

Field	Included	Notes
1	X	Segment Action Code. If EventType is S12- "A" for add, S15 or S17 - "D" for Delete, S13 or S14 – "U" for modification or Cancellation
2		Resource Group ID

AIP Segment

Field	Included	Notes
1	X	Set ID – Always 1
2	X	Segment Action code. If EventType is S12- "A" for add, S15 or S17 - "D" for Delete, S13 or S14 – "U" for modification or Cancellation
3	X	Personnel Resource ID - Use Appt Resource Code + "^" + Resource LastName + "^" Resource FirstName + "^" + Resource MiddleName + "^^" + Resource Credentials
4		Resource Role
5		Resource Group
6	X	Start Date/Time – Use date format (YYYYMMDDhhmmss + 0000^S)
7		Start Date/Time Offset
7		Start Date/Time Offset Units
8	X	Duration
9	X	Duration Units – Use "min"
10		Allow Substitution Code
11		Filler Status Code

Lytec to Practice Partner

Message description

Message Type	Description
ADT A04	An ADT^A04 messages is created in response to a new patient event within the practice management System.
ADT A08	An ADT^A08 message is created in response to an update of patient information event within the practice management System.
ADT A40	An ADT^A40 message is not supported in Lytec or Lytec MD.

Exported segments

The detail for each segment follows this table.

Segment	Description
MSH	Message Header
EVN	Event Type
PID	Patient Identification
PV1	Patient Visit
IN1	Insurance (up to 3) (Optional)

MSH segment

Field	Included	Notes
1	X	“^~\&”
2	X	Sending Application – Use Practice ID
3	X	Sending Facility.
4	X	Receiving Application
5	X	Receiving Facility
6	X	DateTime of Message
7	X	Security
8	X	Message Type

EVN segment

Field	Included	Notes
1	X	Event Code
2	X	Recorded Date Time
3		Date Time of Planned Event
4	X	Event Reason Code
5		Operator ID
6		Date Time that Event Occurred

PID segment

Field	Included	Notes
1	X	Set ID (always 1)
2	X	Patient ID
3	X	Patient Identifier List
4	X	Alternate Patient ID
5	X	Patient Name
6		Mother's Maiden Name
7	X	Date Time of Birth
8	X	Sex
9		Patient Alias
10		Race
11	X	Patient Address
12		County Code
13	X	Home phone number ^ Cell Phone Number^<Spacer>^Email Address
14	X	Business phone number
15		Primary Language
16	X	Marital Status (Concept Only)
17		Religion
18	X	Patient account Number (Patient ID is used. Duplicate of field 2)
19	X	Patient SSN Number
20		Patient Drivers License Number
21		Mother's Identifier
22		Ethnic Group
23		Birth Place

24		Multiple Birth Indicator
25		Birth Order
26		Citizenship
27		Veterans Military Status
28		Nationality
29	X	Patient Death Date Time (Concept Only)
30		Patient Death Indicator

PV1 segment

Field	Included	Notes
1	X	Set ID Always 1
2	X	Patient Class – Use “O”
3		Assigned Patient Location
4		Admission Type
5		Pre-admit Number
6		Prior Patient Location
7	X	Attending Doctor
8	X	Referring Doctor
9		Consulting Doctor
10		Hospital Service
11		Temporary Location
12		Pre-admit Test Indicator
13		Re-admission Indicator
14		Admit Source
15		Ambulatory Status
16		VIP Indicator
17		Admitting Doctor
18		Patient Type
19	X	Visit Number (Case number if available)
20		Financial Class
21		Charge Price Indicator
22		Courtesy Code
23		Credit Rating
24		Contract Code
25		Contract Effective Date - Blank e
26		Contract Amount
27		Contract Period
28		Interest Code
29		Transfer to Bad Debt Code
30		Transfer to Bad Debt Date
31		Bad Debt Agency Code
32		Bad Debt Transfer Amount

33		Bad Debt Recovery Amount
34		Delete Account Indicator
35		Delete Account Date
36		Discharge Disposition
37		Discharged to Location
38		Diet Type
39		Servicing Facility
40		Bed Status
41		Account Status
42		Pending Location
43		Prior Temporary Location
44		Admit Date/Time
45		Discharge Date/Time
46		Current Patient Balance
47		Total Charges
48		Total Adjustments
49		Total Payments

IN1 segment

Field	Included	Notes
1	X	Set ID - IN1 – Use “1” for Insurance carrier # 1, “2” for carrier 2 etc. “1” represents the primary insurance carrier.
2	X	Insurance Plan ID – This is the Policy ID.
3	X	Insurance Company ID
4	X	Insurance Company Name
5	X	Insurance Company Address
6	X	Insurance Co Contact Person
7	X	Insurance Co Phone Number – Use blank string if only phone formatting found.
8	X	Group Number
9	X	Group Name
10	X	Insured’s Group Emp ID (Policy Number)
11		Insured’s Group Emp Name

12	X	Plan Effective Date
13	X	Plan Expiration Date
14		Authorization Information
15		Plan Type
16	X	Name Of Insured
17	X	Insured’s Relationship To Patient
18	X	Insured’s Date Of Birth
19	X	Insured’s Address
20		Assignment Of Benefits
21		Coordination Of Benefits
22		Coord Of Ben. Priority
23		Notice Of Admission Flag
24		Notice Of Admission Date
25		Report Of Eligibility Flag
26		Report Of Eligibility Date
27		Release Information Code
28		Pre-Admit Cert (PAC)
29		Verification Date/Time
30		Verification By
31		Type Of Agreement Code
32		Billing Status
33		Lifetime Reserve Days

SIU Message

MSH segment

Field	Included	Notes
1	X	“^~\&”
2	X	Sending Application
3	X	Sending Facility – use Partner ID if RelayHealth else "SEND FAC"
4	X	Receiving Application – Use "INSTANTDX" if system type is InstantDx else blank
5	X	Receiving Facility – Use "RECV FAC"
6	X	DateTime of Message - Example date format string use 20050713135807+0000^S
7	X	Security – Use "NO SECURITY"
8	X	Message Type – special cases consideration – For RelayHealth Use “A08” for EventType A04 – For MedisoftClinical or LytecMD if it is a reschedule (S13) Use “S14”
9	X	Message Control ID – Use connection “Last Transmission Sequence number” – this is pull from connection record store in [HL7Cons] table which is SharedData db – column name is sequence Note(s): this column will be moved o [Practice] table as HL7ControlID.
10	X	Processing ID - Use "P"
11	X	Version ID - Use "2.4"
12	X	Sequence Number – Use connection “Last Transmission Sequence number” – this is pull from connection record store in [HL7Cons] table which is SharedData db – column name is sequence Note(s): this column will be moved o [Practice] table as HL7ControlID.
13		Continuation Pointer
14		Accept Acknowledge Type
15		Application Acknowledgement Type
16		Country Code

17		Character Set
18		Principal Language of Message
19		Alternate Character Set Handling Scheme

- 13– 19: Special Consideration
- Do now show these EMPTY segments if RelayHealth

SCH Segment

Field	Included	Notes
1	X	Placer Appointment ID If Repeated, Use Appointment ID + Date(YYYYMMDD) + “R” ELSE, Use Appointment ID + “A”
2		Filler Appointment ID
3		Occurrence Number
4		Placer Group Number
5		Schedule ID
6		Event Reason
7	X	Appointment Reason – “^” + Appt Reason
8	X	Appointment Type – Use “NORMAL”
9	X	Appointment Duration
10	X	Appointment Duration Units – Use “min”
11	X	Appointment Timing Quantity (appt date and time) – "^^^" + (Date – YYYYMMDDhhmmss + 0000^S) + "^^^^^"
12		Placer Contact Person
13		Placer Contact Phone Number
14		Placer Contact Address
15		Placer Contact Location
16		Filler Contact Person
17		Filler Contact Phone Number
18		Filler Contact Address
19	X	Filler Contact Location (not available in Concept)
20		Entered by Person
21		Entered by Phone Number
22		Entered by Location
23		Parent Placer Appointment ID

24		Parent Filler Appointment ID
25		Filler Status Code – special consideration: If LytecMD or Medisoft Clinical If connection send appt status and reschedule, – send an update – setting status as blank Else, send appt status If connection send appt status is not true – send status as blank

PID Segment

Field	Included	Notes
1	X	Set ID - Use "1"
2	X	Patient ID
3	X	Patient Identifier List - special cases consideration: Advantage: – For RelayHealth Use Patient ID + "^^^MS^MRN" Sql Server: – For RelayHealth Use Patient ID + "^^^LY^MRN"
4	X	Alternate Patient ID - special cases consideration: Advantage – Use Patient Code Lytec – Use Patient ID
5	X	Patient Name
6		Mother's Maiden Name
7	X	Date Time of Birth
8	X	Sex
9		Patient Alias
10	X	Race
11	X	Patient Address
12		County Code
13	X	Home phone number - special cases consideration: For LytecMD or Medisoft Clinical Home phone + "^" + Cell phone + "^^" + Email
	X	Business phone number
15	X	Primary Language
16	X	Marital Status - special cases consideration: "D" – Divorced "M" – Married "O" – Separated for Medisoft database, type else "A" "S" – Single "W" – Divorced "" – Unknown

17		Religion
18	X	Patient account Number (Patient ID is used. Duplicate of field 2)
19	X	Patient SSN Number
20		Patient Drivers License Number
21		Mother's Identifier
22	X	Ethnic Group
23		Birth Place
24		Multiple Birth Indicator
25		Birth Order
26		Citizenship
27		Veterans Military Status
28		Nationality
29	X	Patient Death Date Time
30	X	Patient Death Indicator - blank

- 20 – 30 : Special consideration
- Do now show these EMPTY segments for RelayHealth

RGS Segment

Field	Included	Notes
1	X	Segment Action Code. If EventType is S12- "A" for add, S15 or S17 - "D" for Delete, S13 or S14 – "U" for modification or Cancellation
2		Resource Group ID

AIP Segment

Field	Included	Notes
1	X	Set ID – Always 1
2	X	Segment Action code. If EventType is S12- "A" for add, S15 or S17 - "D" for Delete, S13 or S14 – "U" for modification or Cancellation
3	X	Personnel Resource ID - Use Appt Resource Code + "^" + Resource LastName + "^" Resource FirstName + "^" + Resource MiddleName + "^^" + Resource Credentials
4		Resource Role
5		Resource Group
6	X	Start Date/Time – Use date format (YYYYMMDDhhmmss + 0000^S)
7		Start Date/Time Offset
7		Start Date/Time Offset Units
8	X	Duration
9	X	Duration Units – Use "min"
10		Allow Substitution Code
11		Filler Status Code

Medisoft or Lytec to RelayHealth

PID segment

Field	Included	Notes
1	X	Set ID (always 1)
2	X	Patient ID
3	X	Patient Identifier List
4	X	Alternate Patient ID
5	X	Patient Name
6		Mother's Maiden Name
7	X	Date Time of Birth
8	X	Sex
9		Patient Alias
10		Race
11	X	Patient Address
12		County Code
13	X	Home phone number ^ Cell Phone Number^<Spacer>^Email Address
14	X	Business phone number
15		Primary Language
16	X	Marital Status (Concept Only)
17		Religion
18	X	Patient account Number (Patient ID is used. Duplicate of field 2)
19	X	Patient SSN Number
20		Patient Drivers License Number
21		Mother's Identifier
22		Ethnic Group
23		Birth Place
24		Multiple Birth Indicator
25		Birth Order
26		Citizenship
27		Veterans Military Status
28		Nationality
29	X	Patient Death Date Time (Concept Only)
30		Patient Death Indicator

Medisoft or Lytec to McKesson Practice Choice

Patient Data

McKesson Practice Interface Center will transfer patient demographic information to Practice Choice.

The synchronization process will transfer demographic data for active patient records. This is true for new patients and for changes to existing patient records. The table indicates fields that are required in Medisoft of Lytec and those that are sent for new patients as opposed to patients whose records are being updated. An asterisk next to the name in the Field column denotes fields that are required to qualify for “meaningful use.”

Field	Required	Locked	New Patient	Update Patient	Practice Choice Default
Last Name	x	x	x	x	
First Name	x	x	x	x	
Middle Name			x (Middle Initial only)		
Suffix			x		
AKA Last Name			x	x	Automatically filled by Practice Choice from the Last Name
AKA First Name			x	x	Automatically filled by Practice Choice from the Last Name
SSN			x		
Birth Date	x	x	x	x	
Gender*	x		x		
Race*			x		Practice Choice can accept up to two values for the race. It will transmit one race to Medisoft or Lytec.
Ethnicity*			x		
Contact Preference	x				Automatically filled by Practice Choice to Phone Call
Address 1	x	x	x	x	
Address 2	x	x	x	x	
City	x	x	x	x	
State	x	x	x	x	
Zip	x	x	x	x	

Field	Required	Locked	New Patient	Update Patient	Practice Choice Default
Country*	x	x			Automatically filled by Practice Choice based on the State and Zip Code (US and Canada only)
Home Phone	See the Practice Choice Default Column	x	x	x	At least one of the following phone numbers is required: Home, Cell, Work. If multiple number are provided, the Home number is marked as Primary.
Cell Phone		x	x	x	
Work Phone		x	x	x	
Work Extension		x	x	x	
Fax		x			
Email*		x			
This person is a patient check box	x	x			Auto-selected by Practice Choice. It is not editable.
HIPAA Privacy Requested check box*					Auto-selected by Practice Choice. It is editable.
Status*	x	x			Auto-selected by Practice Choice. It is not editable.
MRN			x		
Preferred Internal Provider			x		If the provider in the message matches the provider in Practice Choice, then it will map correctly. If the provider in the message does NOT match the provider in Practice Choice, the auto-mapping logic will map that patient to the appropriate provider

This information will be validated during transmission. If a field is blank or contains invalid data, such as a zip code that is too long, the system will generate an error and write it in the Validation Log. The record will not be transferred.

NOTE: guarantor records are NOT transferred to Practice Choice.

Appendix B - Automate Provider Mapping

Overview

Review this appendix to help determine if using automate provider mapping is appropriate for your facility.

The automate provider mapping feature, when enabled, manages provider updates and replaces the need to manually edit and update cross reference files, as well as enter providers in both the practice management application and the EMR.

Methods of provider mappings

There are two methods for mapping providers between the practice management application and the EMR:

- via manual provider entry in both systems and then updating the cross reference files to map the providers between the systems, or
- via automate provider mapping controlled by the Automate Provider Mapping check box on the Settings screen that manages the process.

You can take advantage of automatic provider mapping if you have a one-to-one relationship in your current provider record mapping between the practice management application and your EMR.

A one-to-one mapping relationship means that you have one provider ID for each provider record in your practice management application mapping to one provider ID in your EMR. If your practice is set up with one-to-one provider mapping, you can use the automatic provider mapping feature.

Provider mapping examples for Practice Partner

One-to-one mapping example

To check the Dem Sch cross reference file, go to [Practice Partner directory folder]\\Interface\BillingBridge\DemSch\CrossRef and open the DemSch_Pvid.ref in NotePad or WordPad. When you open this file, you will see a series of entries, for instance in a three doctor practice:

MM471 | MM4

JM875 | JM8

WW934 | WW9

The first entry for each line is the Provider ID in the practice management system. The second entry for each line is the Provider ID in Practice Partner.

Both items, when combined, create a mapping and this mapping is used by the applications to accurately transfer or map data between the systems. In this example, the relationship is one to one. Each of the three provider IDs in practice management application match a single provider ID in Practice Partner.

Variation of a one-to-one mapping example

Another variation of a one-to-one mapping is the following:

MM471 | MM4

MM571 | MM5

MM671 | MM6

In this example, the provider in the practice has three provider IDs (multiple provider records); however, each of these provider IDs is mapped to a specific provider ID in Practice Partner (also multiple provider records in Practice Partner).

Multiple mappings example

If the cross reference file looks like this example below, the practice is set up using a multiple-to-one mapping:

MM471 | MM4

MM571 | MM4

MM671 | MM4

In this example, there are three provider IDs in the practice management application for a single provider and the IDs are mapped to one provider ID in Practice Partner.

Billing mappings

Check your mappings in the Billing cross reference file (BillCode_Pvid.ref) to determine your mapping status. Your Billing mappings must be the same as your Dem Sch but in reverse order; that is, the Practice Partner provider IDs appear first, followed by the practice management provider IDs.

To check the Billing cross reference file, go to [Practice Partner directory folder]\\Interface\BillingBridge\BillCode\CrossRef and open the BillCode_Pvid.ref in NotePad or WordPad. Compare these mappings to the mappings in the Dem Sch.

If you want to interface Race, Ethnicity, and Relationship to Insured (new for Medisoft 18), you will need to create new cross reference files.

For Race, create DemSch-Race.ref with this configuration:

C | White

B | Black

I | Indian/Alaska

A | Asian

E | Other

P | Pac Isle

D | Declined

For Ethnicity, create DemSch-Ethnicity.ref with the following values:

N | Non-Hispanic

H | Hispanic

D | Declined

For Relationship to Insured, create DemSch_InsRel.ref with a configuration something like the following:

Self | S

Spouse | O

Child | C

Other | O

The following table provides a summary:

Mapping relationship between DemSch and Billing cross reference files	Candidate for automate provider mapping	Description

1 to 1	Yes	Do not modify the DemSch or Billing cross reference files once you have used automate provider mapping. During the initial provider data initialization process, the original cross reference files for DemSch and Billing are renamed as a precaution to the following format: _Original.TXT.
1 to many	no	Do not use automate provider mapping if multiple provider IDs exist and are mapped to one provider ID in the EMR.

Using Automate Provider Mapping

To use this feature to manage your provider updates, follow the steps for configuring your connection (see “Configuring a connection” on page 31), making sure to select the Automate Provider Mapping check box on the Settings screen. When you perform the steps for initializing data (see “Initializing data” on page 36) and send your providers, MPIC will map provider records in the practice management system to those in the EMR.

Appendix C - Configuring Mirth for a Remote Server

If the following conditions apply, you must configure the Mirth service to run under a user account that has access to the folders on the remote server.

- You are using Medisoft Clinical or Lytec MD
- You are configuring a connection to a remote server so that Mirth can access the EMR/RelayHealth folders over the network
- You are running Medisoft Clinical/Lytec MD on a different server than Mirth/MPIC

To configure Mirth:

1. From the computer where Mirth is running, click Start, point to All Programs, point to Administrative Tools, and select Services.
2. Double-click Mirth Connect Service. The Mirth Connect Service Properties screen appears.
3. Click the Log On tab. The Log On tab appears.
4. Select the This account option.
5. Enter a user account and password that has access to the folders on the remote server. The account can be a domain account or a local account on the remote server. To use a local

account, you must create an identical user ID and password on both the Mirth server and the remote Medisoft Clinical/Lytec MD server where the folders reside.

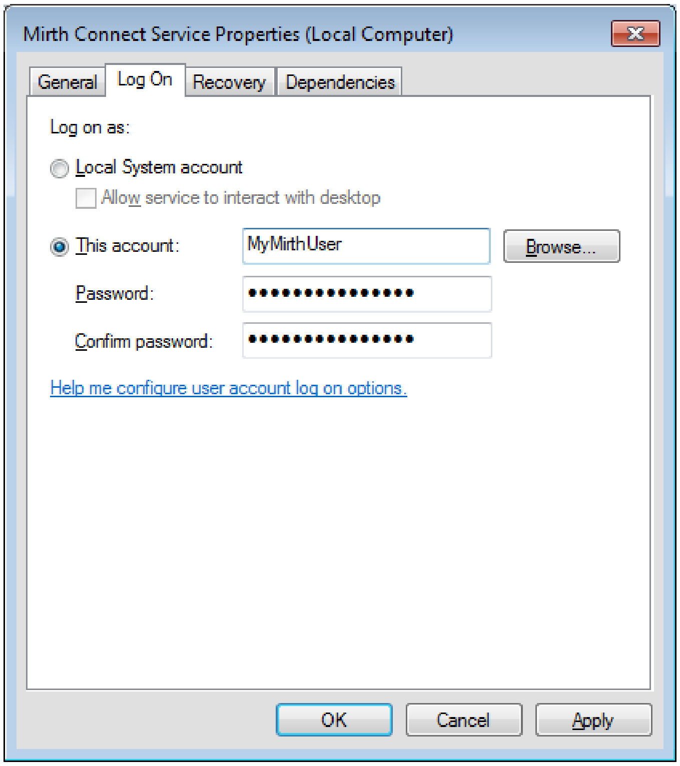


Figure 46. Mirth Connect Service Properties (Local Computer) screen

6. Click the **OK** button.
7. Restart the Mirth Connect service.

Appendix D - Modifying Watchdog for MPIC

The MPIC Service (which runs in the background transmitting data from Medisoft/Lytec to an EMR and back) can also be added to the list of services that Watchdog will start and stop according to the schedule you create. This is important for performing a backup of Medisoft, since the MPIC service must be stopped and the MPIC control panel must be closed when you make a backup of the Medisoft Data.

To modify Watchdog to include the MPIC service:

1. On the computer that Watchdog is installed on, navigate to the folder that contains the file Watchdog.ini. Use the following table to determine the location of this file on the computer:

Windows XP/Windows Server 2003	**Windows Vista** **Windows 7 or 8** **Windows Server 2008** **Windows Server 2008 R2** **Windows Server 2012**
C:\Documents and Settings\All Users\Application\Data\McKesson\Bridge\	C:\programdata\Mckesson\Bridge\

2. Double-click Watchdog.ini to open it in Notepad.

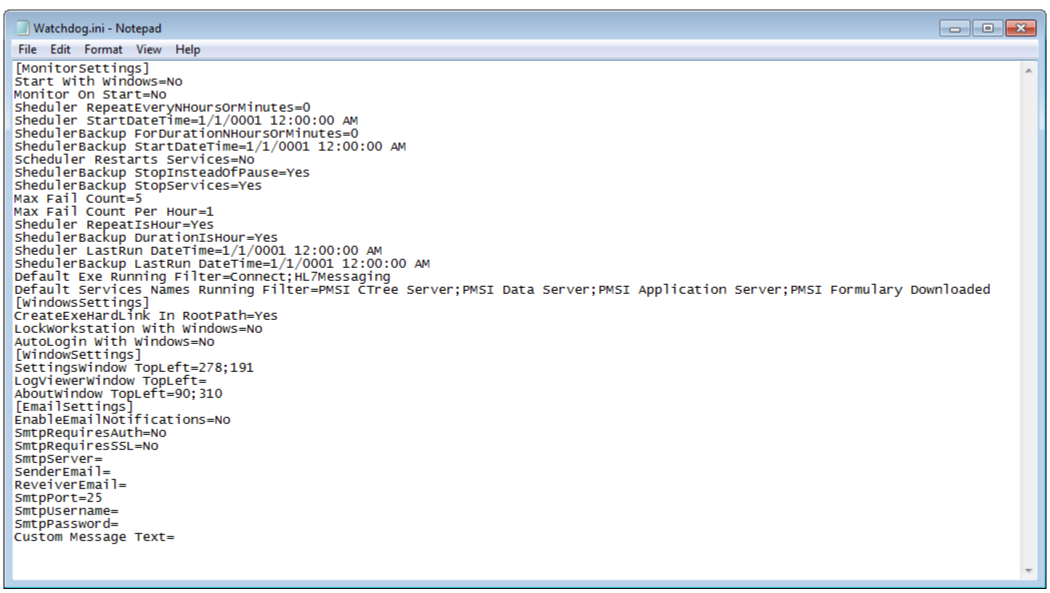
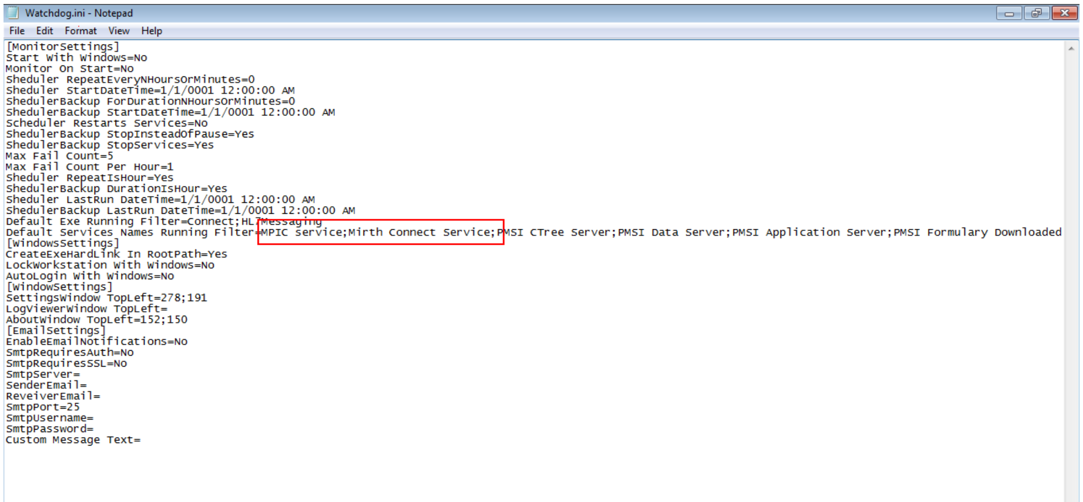


Figure 47. Watchdog.ini

3. On the **Default Services Names Running Filter** line, place the cursor just after the = sign and type in **MPIC service; Mirth Connect Service;** (be sure to add the semi-colons after the word service). Also make sure there is a space between the words.


Watchdog.ini - Notepad
File Edit Format View Help

```
[MonitorSettings]
Start With Windows=No
Monitor On Start=No
Sheduler RepeatEveryNHoursOrMinutes=0
Sheduler StartDateTime=1/1/0001 12:00:00 AM
ShedulerBackup ForDurationNHoursOrMinutes=0
ShedulerBackup StartDateTime=1/1/0001 12:00:00 AM
Scheduler Restarts Services=No
ShedulerBackup StopInsteadOfPause=Yes
ShedulerBackup StopServices=Yes
Max Fail Count=5
Max Fail Count Per Hour=1
Sheduler RepeatIsHour=Yes
ShedulerBackup DurationIsHour=Yes
Sheduler LastRun DateTime=1/1/0001 12:00:00 AM
ShedulerBackup LastRun DateTime=1/1/0001 12:00:00 AM
Default Exe Running Filter=Connect;HL7Messaging
Default Services Names Running Filter=MPIC service;Mirth Connect Service;PMSI CTree Server;PMSI Data Server;PMSI Application Server;PMSI Formulary Downloaded
[WindowsSettings]
CreateExeHardLink In RootPath=Yes
LockWorkstation With Windows=No
AutoLogin With Windows=No
[WindowSettings]
SettingsWindow TopLeft=278;191
LogViewerWindow TopLeft=
AboutWindow TopLeft=152;150
[EmailSettings]
EnableEmailNotifications=No
SmtpRequiresAuth=No
SmtpRequiresSSL=No
SmtpServer=
SenderEmail=
ReveiverEmail=
SmtpPort=25
SmtpUsername=
SmtpPassword=
Custom Message Text=
```

Figure 48. Watchdog.ini

4. On the File menu, click Save.

5. Launch Watchdog.

6. Right-click on the Watchdog icon in the System Tray and select Settings. The Settings screen appears.

7. Select the Monitored Services tab.

8. Click the **Prefill with Currently Running Services** button. The MPIC service and Mirth Connect Service are added to the list.

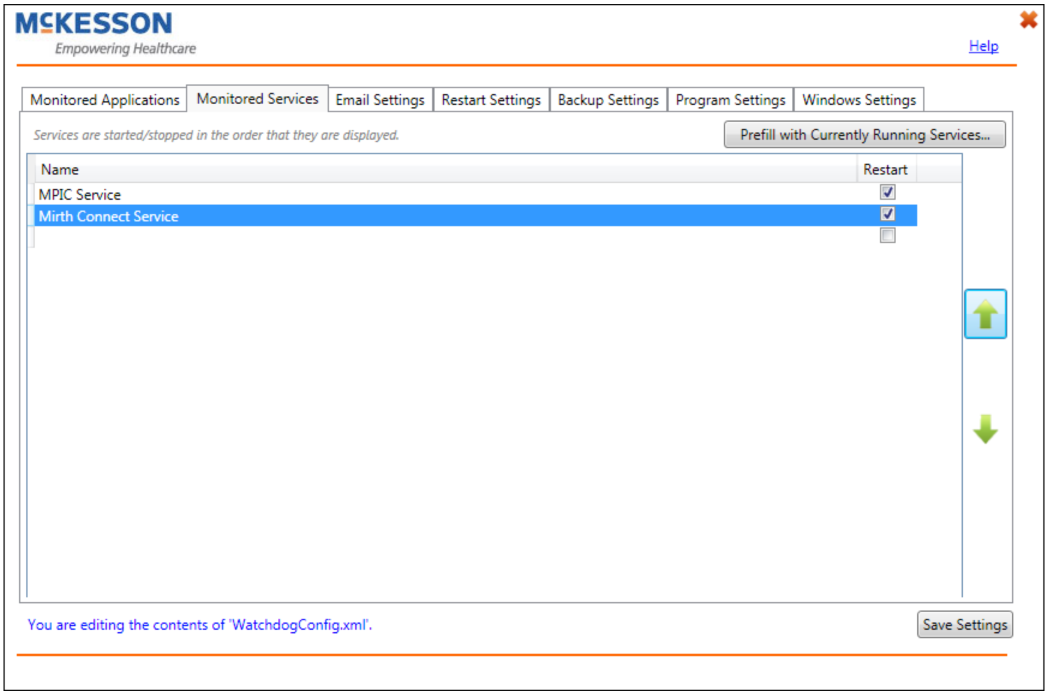


Figure 49. Monitored Services tab

9. Click the **Save Settings** button.

Glossary

This section defines terms used in the Installation and User's Guide.

Automate Provider Mapping

This feature allows for automatic mapping of providers in the practice management application to those in the EMR, so there is no need to manually update cross reference files.

EMR

Electronic Medical Record. This is the application that a physician's office uses to record the results of treating patients. It may include encounter notes, allergies listed, medications prescribed, and so on.

HL7

Health Level 7 is the standard format for transmitting medical data electronically.

Interface

An interface is the connection that is created on the Settings page. It is the collection of settings that controls what data is transmitted between the two applications (practice management system and EMR) that were specified when it was selected.

Launch

In MPIC this means to start an application.

Mirth Connect

This is an application that is installed with MPIC that controls and manages the data that is transmitted between applications.

MPIC Service

The MPIC service is the application that runs in the background on your server and transmits data between the two applications (practice management system and EMR) that were specified when the interface was selected.

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